Restoration of IT Services Progress

The Office 365 student migration was interrupted due to the cyber event last month. Student email was impacted and CITE has been working tirelessly to get services back online.

For the time being, we ask that all students check both their Gmail and their new Office 365 inboxes as messages may not appear in both until the migration is complete.

Accessing Gmail

These steps can be used to gain access to PV Gmail Account.

Accessing Gmail

Accessing Office 365

These steps can be used to gain access to PV Office 365 Account.

Accessing Office 365

While many services have been restored, a few noteworthy applications are still being restored.

- **VDI (Panther Desktop)**: the environment is currently being rebuilt and should be ready by 3/22. Some of the software is currently available using AppsAnywhere - instructions are attached below.
- **Panther ID and Meal Plans**: CITE is working on a resolution at the earliest possible date.
- **Student Network (Home) Drives**: These are currently unavailable however you can still use your Google drives.

Services now online

Restoration of IT Services

We have created a website to keep our campus community abreast of the current status of IT services.

Restoration of IT Services

Password Reset

If you have not completed the password reset process or setup your multi-factor authentication, please complete ASAP.

Password Reset Steps

AppsAnywhere

This is an app store provided by CITE for all current students. Learn more about accessing the store by visiting the link.

AppsAnywhere App Store

For all IT related questions, please call the help desk at 936-261-2525.