

HERBERT ROLITO C. ORTIZ, MSN, RN, CCRN-K, NE-BC

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PROFESSIONAL SUMMARY

Nurse Leader with 17+ years of work experience in Critical Care area. Clinical experience in policy development, managing staffing, bed placement, nursing education, and staff development. With experience in developing or improving new policies and clinical practice guidelines.

EDUCATION

MASTERS OF SCIENCE IN NURSING

*Concentration: Nursing Education
University of Houston-Victoria
Graduated, May 2014*

BACHELOR OF SCIENCE IN NURSING

*University of Houston-Victoria
Graduated, December 2009*

ASSOCIATE DEGREE IN NURSING

*Houston Community College System
Graduated with High Honors, May 2005*

PROFESSIONAL CERTIFICATIONS

Nurse Executive Certification (NE-BC)

American Nurses Credentialing Center
Expires: August 27, 2025

Certified Critical-Care RN-K (CCRN-K)

American Assoc. of Critical-Care Nurses
Expires: March 31, 2025

PROFESSIONAL WORK EXPERIENCE

Nursing Program Manager

October 2019 to present

Policies and Standard, Executive Nursing Practice Group
Harris Health System

Reviews policies, develops clinical practice guidelines, provides education classes, serves as chairperson on Nursing Policy and Procedure Council, and conducts investigations on nursing practice inquiry related issues. Works collaboratively with different services such as nursing, medical providers, and other ancillary services in developing system-wide policies and clinical practice guidelines.

Hospital Supervisor – Nursing

Mar. 2016 to Oct. 2019

Ben Taub Hospital

Provided administrative oversight for a 580-licensed bed Level 1 Trauma Hospital during assigned shift. Ensured that safe care delivery, quality management, and appropriate staff utilization were implemented in the nursing units. Worked closely with interdepartmental leadership to ensure that the hospital is operating appropriately.

Clinical Resource Nurse

April 2012 to Mar. 2016

Trauma and Critical Care Service, Ben Taub Hospital

Responsible for the training of all staff in three intensive care units and three intermediate care units; supervised competency evaluation of nurses and support staff; oversaw the nursing internship program at the unit level; worked with the institution's Nursing Education Department and other Nursing Educators in providing education to all nurses to improve delivery of healthcare to patients.

Nursing Clinical Manager

May 2010 – April 2012

5E Intermediate Care Unit, Ben Taub Hospital

Successfully led the unit to attain staffing stability and cohesiveness; instrumental in training the unit staff nurses to fully transition to their new role as critical care nurses resulting in higher staff productivity and staff satisfaction, improved patient satisfaction ratings, satisfactory patient outcomes, and lower overall patient length of stay.

Assistant Nurse Manager/Nursing Clinical Manager

Aug. 2009 – May 2010

6E Medical Intensive Care Unit, Ben Taub Hospital

Assisted in the successful implementation of various projects such as patient-centered visitation hours and other quality improvement initiatives such as the unit's role as primary responder for the rapid response and code blue teams; presented Nursing Grand Rounds topic on Rapid Response Team activation.

Staff Nurse II CC

Nov. 2006 – Aug. 2009

6E Medical Intensive Care Unit, Ben Taub Hospital

Nominated as ServiceFIRST Employee of the Quarter; functioned as charge nurse, preceptor, and rapid response team responder; selected as 6E MICU Employee of the Month in June 2008.

Staff Nurse

June 2005 – Oct. 2006

Cardio-Pulmonary/Telemetry Unit, Park Plaza Hospital