CHEG 3304 P01: Chemical Engineering Thermodynamics II  
Fall 2022

Course Information
Instructor:  Professor Irvin W. Osborne-Lee
Section # and CRN:  P01 (18219)
Office Location:  Wilson 200A1
Office Phone:  936-261-9406 (office), 281-217-1169 (mobile)
Email Address:  oslee@pvamu.edu
Office Hours:  MTWR 0900-0950

Mode of Instruction:  Face to face  (More than 85% face-to-face, less than 15% online)
Course Location:  New Electrical Engineering 137
Class Days & Times:  TR 12:30 PM–1:50 PM
Catalog Description:  Credit 3 semester hours. Properties of ideal and non-ideal binary and multi-component mixtures. Studies of equilibrium for single-and multi-component systems based on methods of corresponding states, equations of state and activity coefficients. Chemical equilibrium applied to both homogeneous and heterogeneous systems.

Prerequisites:  CHEG 2334 or 2043; and MATH 2320 or 2043
Co-requisites:  None


Supplementary Texts:  
(2) Professor Christi Patton-Luks YouTube Site (last accessed 8/19/2022): https://www.youtube.com/user/pattonluks.  In particular, many of the screencasts on intermediate thermodynamics (last accessed 8/19/2022): https://www.youtube.com/playlist?list=PL8tOln8mesDvOaaaGijvo2yOq4htSzaOY
(3) Devoe (last accessed 1/18/2021) http://www2.chem.umd.edu/thermobook/, open source textbook.

*See textbook policy elsewhere in this syllabus.

Student Learning Outcomes:

<table>
<thead>
<tr>
<th>Upon successful completion of this course, students will be able to:</th>
<th>Student Learning Outcome #</th>
<th>Core Curriculum Outcome Alignment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong> Demonstrate knowledge of the 1st, 2nd and 3rd laws of thermodynamics</td>
<td>1, 2, 3, 4</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>2</strong> Apply knowledge of 1st and 2nd laws of thermodynamics to identify, formulate and solve problems in energy conservation, power cycles, refrigeration cycles and liquefaction systems</td>
<td>1, 2, 3, 4</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>3</strong> Apply knowledge of multi-component mixture physical equilibrium, and chemical equilibrium to identify, formulate and solve problems in reacting and non-reacting systems</td>
<td>1, 2, 3, 4</td>
<td>N/A</td>
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<tr>
<td>Course Outcome 1 (D1): This outcome is a departmental outcome. Students will have an ability to identify, formulate, and solve fundamental engineering problems by applying principles of engineering, science, and mathematics, using tools appropriate to the profession.</td>
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</tbody>
</table>

1. Identify (classify and describe) chemical engineering problems based on their mathematical nature and the thermodynamics and material & energy balance concepts that need to be applied. Students are able to:
   (i) Given a problem statement, identify chemical engineering measurement variables, the units of the variables, and systems of units.
   (ii) Perform unit conversions for common chemical engineering measurements.
   (iii) Classify problem as continuous or steady-state, or transient, static or dynamic, ideal or non-ideal.
   (iv) Sketch a diagram depicting a scenario given in the problem statement.
   (v) List the given information, data and/or constraints, annotating on the sketch as appropriate.
   (vi) List the goals.

2. Formulate calculations in chemical engineering problems using thermodynamics and material & energy balances concepts. Students are able to:
   (i) Select the best approach for solving a problem.
   (ii) List the key equations, tables, graphs, methods, etc., needed to reach the goals.
   (iii) List assumptions and whether a basis is needed to reach the goals.
   (iv) Simplify the key equation(s) to show the path forward to a solution.

3. Solve calculations in chemical engineering problems using thermodynamics and material & energy balances concepts. Students are able to:
   (i) Solve a system of equations using algebraic techniques.
   (ii) Perform mass or mole balances on single or multiple units.
   (iii) Perform balances on batch or continuous systems.
   (iv) Determine balances for systems at steady state.
   (v) Calculate mole and mass fractions.
   (vi) Separate and integrate kinetic and fluid flow equations.

4. Use software such as ASPENTech’s Aspen or HYSYS, and/or CHEMCAD to perform simple chemical engineering thermodynamics analysis and simulation. Students are able to:
   (i) Use Microsoft Excel VBA to perform loops, what-if-then, and other coding calculations including MACROS.
   (ii) Use MATLAB to solve a system of linear equations.
   (iii) Use CHEMCAD to simulate the conversion of multiple units such as mixing or separation.

**Major Course Requirements**

<table>
<thead>
<tr>
<th>Method of Determining Final Course Grade</th>
<th>Weight</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course Grade Requirement</td>
<td></td>
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</tr>
<tr>
<td>1) Discussion (Post to Forum)</td>
<td>10%</td>
<td>10</td>
</tr>
<tr>
<td>2) Bullet Point Note Uploads (Reading/Viewings)</td>
<td>15%</td>
<td>15</td>
</tr>
<tr>
<td>3) Quizzes and Exercises (Online/Upload)</td>
<td>15%</td>
<td>15</td>
</tr>
<tr>
<td>4) Video Uploads (Articulation of Concepts &amp; Oral Reports)</td>
<td>25%</td>
<td>25</td>
</tr>
<tr>
<td>5) Projects (Upload Letter Reports)</td>
<td>35%</td>
<td>35</td>
</tr>
<tr>
<td><strong>Total: 100</strong></td>
<td></td>
<td></td>
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<tr>
<td>Non-Participation Discount (Optional)</td>
<td>−10%</td>
<td>−10</td>
</tr>
</tbody>
</table>
Grading Criteria and Conversion:

A = 90 – 100%
B = 80 – 89.9%
C = 70 – 79.9%
D = 60 – 69.9%
F = less than 60%

If a student has stopped attending the course (i.e. “stopped out”) at any point after the first day of class but did not officially withdraw from the course and has missed assignments and exams and performed below the grade level of a D, a grade of FN (failed-non attendance) will be assigned for the final course grade to ensure compliance with the federal Title IV financial aid regulations. In contrast, if the student has completed all assignments and exams, but performed below the grade level of a D, a grade of F will be assigned for the final course grade.

Detailed Description of Major Assignments:

<table>
<thead>
<tr>
<th>Assignment Title or Grade Requirement</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discussion Grades</td>
<td>Topics for discussion will be posted by the instructor each week, to which students are expected to post a comment at the forum and also a response to another students post at that same forum.*</td>
</tr>
<tr>
<td>Notes/Exercise/Quiz Grades</td>
<td>Reading assignments will be given, for which each student is required to take notes** for upload to complete the assignment. Likewise, screencasts (video lectures) will be assigned, for which students will likewise take notes for later upload. Exercises (similar to the homework concept) will be assigned for completion and submission by upload to eCourses.</td>
</tr>
<tr>
<td>Video Upload Grades</td>
<td>The video upload assignments will be individual or team based, as identified by instructor in each assignment. Each video assignment will require each student to be recorded (seen and heard) explaining and/or demonstrating a concept that the student has learned via assigned readings, screencasts (video lectures), class meetings, individual or group study, etc. Typical length will be 5-8 minutes.</td>
</tr>
<tr>
<td>Project Grades</td>
<td>The projects will be individual or team based, as identified by instructor in each assignment. Each project will require open ended problem solution, in some cases using computing tools such as Aspen or HYSYS simulation software, accessible via VDI. The results are to be communicated in a letter report, with style and content requirements as communicated by the instructor.</td>
</tr>
</tbody>
</table>

* The first student to post will have to return to the forum later, after another student has also posted, in order to post a comment to another students post.
** The style of note taking is the Bullet Point Notes method, used in the Guaranteed 4.0 Plan, for which guidance will be posted at the eCourses site.

Course Procedures or Additional Instructor Policies

Taskstream

Taskstream is a tool that Prairie View A&M University uses for assessment purposes. One or more of your assignments may be required for submission as an "artifact," an item of coursework that serves as evidence that course objectives are met. More information will be provided during the semester, but for general information, you can visit Taskstream via the link in eCourses.
Semester Calendar

Week One: Review of syllabus; course overview (table of contents); introduction. Pre-requisite skills inventory. Review of highlights from Chapters 1-5.
Readings: Review Chapters 1-5
Assignment (s): Discussion 1 Summarize the laws of thermodynamics

Week Two: Review of highlights from Chapters 1-5 (continued) 1st Law, 2nd Law, Ideal Gas Law
Readings: Read Chapter 6, Sections
Assignment (s): Discussion 2 What is an ideal gas?

Week Three: Thermodynamic Properties of Fluids (Ch. 6) States of Matter, Energy & Entropy Changes
Readings: Read Chapters 6, More Sections
Assignment (s): Discussion 3 What are the states of matter?

Week Four: Thermodynamic Properties of Fluids (Ch. 6, continued) Maxwell's Relations, Equations of State, Property Relationships
Readings: Chapters 6 Sections on Maxwell’s Relations, EOS, and Property Relationships.
Assignment (s): Discussion 4 What is an equation of state, with some examples?

Week Five: Thermodynamic Properties of Fluids (Ch. 6, continued) Residual Properties
Readings: Chapters 6 Sections on Residual Properties
Assignment (s): Discussion 5 What is a residual property and for what is it useful?

Week Six: Applications of Thermodynamics to Flow Processes (Ch. 7)
Readings: Chapter 7
Assignment (s): Discussion 7 How are the laws of thermodynamics different for flow processes, as opposed to non-flow situations? Give an example of each.

Week Seven: Power & Refrigeration Cycles (Ch. 8 & 9)
Readings: Read Chapter 8 and 9 sections. Review BPN, exercises, and project work. Ensure all video uploads are completed.
Assignment (s): Discussion 7 Review highlights of semester: What would you put on Exam 1? Exam 1 (During Midterm Examination Period, location to be announced, masks are required)

Week Eight: Introduction to Vapor/Liquid Equilibrium (Ch. 12)
Readings: Chapter 12 Sections
Assignment (s): Discussion 8 Describe vapor liquid equilibrium

Week Nine: Vapor/Liquid Equilibrium (Ch. 13)
Readings: Chapters 13 Sections
Assignment (s): Discussion 9 Explain the difference between Raoult’s Law, Modified Raoult’s Law, and the Gamma Phi Formulation.
Week Ten: Solution Thermodynamics: Theory (Ch. 10)
Readings: Chapters 10 Sections
Assignment (s): Discussion 10 What is an activity coefficient and how is it different from a fugacity coefficient?

Week Eleven: Solution Thermodynamics: Theory (11)
Readings: Chapter 11 More Sections
Assignment (s): Discussion 11 Describe an activity coefficient model and explain when/where it is useful.

Week Twelve: Solution Thermodynamics: Applications (Ch. 12)
Readings: Chapters 12 Sections
Assignment (s): Discussion 12 Explain how to make the choice of activity coefficient model for different binary VLE cases, such as you would need to do to select a fluid package in a chemical process simulator such as Aspen or HYSYS. Feel free to cite any useful reference.

Week Thirteen: Reaction Equilibria (Ch. 14)
Readings: Chapter 14 Sections
Assignment (s): Discussion 13 Explain the reaction coordinate and how it relates to chemical equilibrium.

Week Fourteen: Topics in Phase Equilibrium (LLE, VLLE, SLE, SVE)
Readings: CHEMCAD Example
Assignment (s): Discussion 14 Review highlights of semester
Project/Exam 2

Week Fifteen: Project Assignments: Non-Ideal Binary VLE, Multi-component VLE
Readings: eCourse Uploads
Assignment (s): Discussion 15 Lessons Learned This Semester.

Week Sixteen: Project Wrap-Up

Student Support and Success

John B. Coleman Library
The John B. Coleman Library's mission is to enhance the scholarly pursuit of knowledge, to foster intellectual curiosity, and to promote life-long learning and research through our innovative services, resources, and cultural programs, which support the Prairie View A&M University's global mission of teaching, service, and research. It maintains library collections and access both on campus, online, and through local agreements to further the educational goals of students and faculty. Website: https://www.pvamu.edu/library/; Phone: 936-261-1500

Academic Advising Services
Academic Advising Services offers students a variety of services that contributes to student success and leads towards graduation. We assist students with understanding university policies and procedures that affect academic progress. We support the early alert program to help students get connected to success early in the semester. We help refer students to the appropriate academic support services when they are unsure of the best resource for their needs. Faculty advisors support some students in their respective colleges. Your faculty advisor can be
identified in PantherTracks. Advisors with Academic Advising Services are available to all students. We are located across campus. Find your advisor's location by academic major at [www.pvamu.edu/advising](http://www.pvamu.edu/advising). Phone: 936-261-5911

**The University Tutoring Center**
The University Tutoring Center (UTC) offers free tutoring and academic support to all registered PVAMU students. The mission of the UTC is to help provide a solid academic foundation that enables students to become confident, capable, independent learners. Competent and caring staff and peer tutors guide students in identifying, acquiring, and enhancing the knowledge, skills, and attitudes needed to reach their desired goals. Tutoring and academic support are offered face-to-face in the UTC, in virtual face-to-face sessions ([https://www.pvamu.edu/student-success/sass/university-tutoring-center/](http://www.pvamu.edu/student-success/sass/university-tutoring-center/)), and through online sessions ([https://www.pvamu.edu/pyplace/](http://www.pvamu.edu/pyplace/)). Other support services available for students include Supplemental Instruction, Study Break, Academic Success Workshops, and Algebra Study Jam. Location: J. B. Coleman Library, Rm. 307; Phone: 936-261-1561; Email: pvtutoring@pvamu.edu; Website: [https://www.pvamu.edu/student-success/sass/university-tutoring-center/](http://www.pvamu.edu/student-success/sass/university-tutoring-center/)

**Writing Center**
The Writing Center provides well-trained peer tutors to assist students with writing assignments at any stage of the writing process. Tutors help students with various writing tasks from understanding assignments, brainstorming, drafting, revising, editing, researching, and integrating sources. Students have free access to Grammarly online writing assistance. Grammarly is an automated proofreading and plagiarism detection tool. Students must register for Grammarly by using their student email address. In addition, students have access to face-to-face and virtual tutoring services either asynchronously via email or synchronously via Zoom. Location: J. B. Coleman Library, Rm. 209; Phone: 936-261-3724; Website: [https://www.pvamu.edu/student-success/writing-center/](http://www.pvamu.edu/student-success/writing-center/); Grammarly Registration: [https://www.grammarly.com/enterprise/signup](https://www.grammarly.com/enterprise/signup)

**Academic Early Alert**
Academic Early Alert is a proactive system of communication and collaboration between faculty, academic advisors, and PVAMU students that is designed to support student success by promptly identifying issues and allowing for intervention. Academic Early Alerts help students by providing a central location to schedule advising appointments, view advisor contact information, and request assistance. Students who recognize that they have a problem that is negatively affecting their academic performance or ability to continue school may self-refer an Academic Early Alert. To do so, students will log in to PV Place and click on Academic Early Alert on the left sidebar. Phone: 936-261-5902; Website: [https://www.pvamu.edu/student-success/early-alert/](http://www.pvamu.edu/student-success/early-alert/)

**Student Counseling Services**
The Student Counseling Services unit offers a range of services and programs to assist students in maximizing their potential for success: short-term individual, couples, and group counseling, as well as crisis intervention, outreach, consultation, and referral services. The staff is licensed by the State of Texas and assists students who are dealing with academic skills concerns, situational crises, adjustment problems, and emotional difficulties. Information shared with the staff is treated confidentially and in accordance with Texas State Law. Location: Hobart Taylor, 2nd floor; Phone: 936-261-3564; Website: [https://www.pvamu.edu/healthservices/student-counseling-services/](http://www.pvamu.edu/healthservices/student-counseling-services/)

**Office of Testing Services**
Testing Services serves to create opportunities by offering a suite of exams that aid in the students' academic and professional success. Currently, we administer entrance (HESI A2), college readiness (TSI assessment), Prior Learning (CLEP, DSST), and proctored exams. Location: Wilhelmina Delco, 3rd Floor, Rm. 305; Phone: 936-261-3627; Email: aetesting@pvamu.edu; Website: [www.pvamu.edu/testing](http://www.pvamu.edu/testing)

**Office of Diagnostic Testing and Disability Services**
The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you believe you have a disability requiring an accommodation, contact the Office of Disability Services. As a federally-mandated educational support unit, the Office of Disability Services serves as the repository for confidential disability files for faculty, staff, and students. For persons with a disability, the Office develops individualized ADA letters of request for accommodations. Other services include learning style inventories, awareness workshops, accessibility pathways, webinars, computer laboratory with adapted hard and software, adapted furniture, proctoring non-standardized test administrations, ASL interpreters, ALDs, digital recorders,
Livescribe, and a comprehensive referral network across campus and the broader community. Location: Hobart Taylor, Rm. 1D128; Phone: 936-261-3583; Website: https://www.pvamu.edu/disabilityservices/

Center for Instructional Innovation and Technology Services (CIITS)
Distance Learning, also referred to as Distance Education, is the employment of alternative instructional delivery methods to extend programs and services to persons unable to attend college in the traditional manner. The Center for Instructional Innovation and Technology Services (CIITS) supports student learning through online, hybrid, web-assist, and 2-way video course delivery. For more details and contact information, visit: https://www.pvamu.edu/dlearning/distance-learning-2-2/students-2/; Phone: 936-261-3283

Veteran Affairs
Veterans Services works with student veterans, current military and military dependents to support their transition to the college environment and continued persistence to graduation. The Office coordinates and certifies benefits for both the G.I. Bill and the Texas Hazlewood Act. Location: Evans Hall, Rm. 102; Phone: 936-261-3563; Website: https://www.pvamu.edu/sa/departments/veteranaffairs/

Office for Student Engagement
The Office for Student Engagement delivers comprehensive programs and services designed to meet the co-curricular needs of students. The Office implements inclusive and accessible programs and services that enhance student development through exposure to and participation in diverse and relevant social, cultural, intellectual, recreational, community service, leadership development, and campus governance. Location: Memorial Student Center, Rm. 221; Phone: 936-261-1340; Website: https://www.pvamu.edu/studentengagement/

Career Services
Career Services supports students through professional development, career readiness, and placement and employment assistance. The Office provides one-on-one career coaching, interview preparation, resume and letter writing, and career exploration workshops and seminars. Services are provided for students at the Northwest Houston Center and College of Nursing in the Medical Center twice a month or on a requested basis. Distance Learning students are encouraged to visit the Career Services website for information regarding services provided. Location: Anderson Hall, 2nd floor; Phone: 936-261-3570; Website: https://www.pvamu.edu/careerservices/

University Rules and Procedures
Disability Statement (Also See Student Handbook):
The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you believe you have a disability requiring an accommodation, please contact Disability Services, in Evans Hall, Room 317, or call 936-261-3585/3.

Academic Misconduct
Academic dishonesty is defined as any form of cheating or dishonesty that has the effect or intent of interfering with any academic exercise or fair evaluation of a student’s performance. The college faculty can provide additional information, particularly related to a specific course, laboratory, or assignment.

You are expected to practice academic honesty in every aspect of this course and all other courses. Make sure you are familiar with the University Administrative Guidelines on Academic Integrity, which can be found on the Academic Integrity webpage. Students who engage in academic misconduct are subject to university disciplinary procedures. As listed in the University Administrative Guidelines on Academic Integrity, the University Online Catalog, and the Student Code of Conduct, the following are examples of prohibited conduct. This list is not designed to be all-inclusive or exhaustive. In addition to academic sanctions, any student found to have committed academic misconduct that is also a violation of criminal law may also be subject to disciplinary review and action by the Office of Student Conduct (as outlined in the Student Code of Conduct).

Forms of Academic Dishonesty:

1. Cheating: Deception in which a student misrepresents that he/she has mastered information on an academic exercise that he/she has not learned, giving or receiving aid unauthorized by the instructor on
assignments or examinations. Examples: unauthorized use of notes for a test; using a "cheat sheet" on a quiz or exam; any alteration made on a graded test or exam which is then resubmitted to the teacher;

2. **Plagiarism**: Careless or deliberate use of the work or the ideas of another; representation of another's work, words, ideas, or data as your own without permission or appropriate acknowledgment. Examples: copying another's paper or answers, failure to identify information or essays from the internet and submitting or representing it as your own; submitting an assignment which has been partially or wholly done by another and claiming it as yours; not properly acknowledging a source which has been summarized or paraphrased in your work; failure to acknowledge the use of another's words with quotation marks;

3. **Collusion**: When more than one student or person contributes to a piece of work that is submitted as the work of an individual;

4. **Conspiracy**: Agreeing with one or more persons to commit an act of academic/scholastic dishonesty; and

5. **Multiple Submission**: Submission of work from one course to satisfy a requirement in another course without explicit permission. Example: using a paper prepared and graded for credit in one course to fulfill a requirement and receive credit in a different course.

**Nonacademic Misconduct**

The university respects the rights of instructors to teach and students to learn. Maintenance of these rights requires campus conditions that do not impede their exercise. Campus behavior that interferes with either (1) the instructor's ability to conduct the class, (2) the inability of other students to profit from the instructional program, or (3) campus behavior that interferes with the rights of others will not be tolerated. An individual engaging in such disruptive behavior may be subject to disciplinary action. The Office of Student Conduct will adjudicate such incidents under nonacademic procedures.

**Sexual Misconduct**

Sexual harassment of students and employees at Prairie View A&M University is unacceptable and will not be tolerated. Any member of the university community violating the university's sexual harassment policy will be subject to disciplinary action. In accordance with the Texas A&M University System guidelines, your instructor is obligated to report to the Office of Title IX Compliance (titleixteam@pvamu.edu) any instance of sexual misconduct involving a student, which includes sexual assault, stalking, dating violence, domestic violence, and sexual harassment, about which the instructor becomes aware during this course through writing, discussion, or personal disclosure. The faculty and staff of PVAMU actively strive to provide a learning, working, and living environment that promotes respect that is free from sexual misconduct, discrimination, and all forms of violence. If students, faculty, or staff would like assistance or have questions, they may contact the Title IX Coordinator at 936-261-2144 or titleixteam@pvamu.edu. More information can be found at www.pvamu.edu/titleix, including confidential resources available on campus.

**Protections and Accommodations for Pregnant and Parenting Students**

The U.S. Department of Education’s Office for Civil Rights (OCR) enforces, among other statutes, Title IX of the Education Amendments of 1972. Title IX protects people from discrimination based on sex, sexual orientation, and gender identity in education programs or activities that receive federal financial assistance. This protection includes those who may be pregnant and parenting. Title IX states: “No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance.” Students seeking accommodations related to pregnancy or parenting should contact the Office of Title IX for information, resources, and support at titleixteam@pvamu.edu. Additional information and/or support may be provided by the Office of Disability Services or the Office of the Dean of Students.

**Non-Discrimination Statement**

Prairie View A&M University does not discriminate on the basis of race, color, sex, religion, national origin, age, disability, genetic information, veteran status, sexual orientation, or gender identity in its programs and activities. The University is committed to supporting students and complying with The Texas A&M University System non-discrimination policy. It seeks to establish an environment that is free of bias, discrimination, and harassment. If you experience an incident of discrimination or harassment, we encourage you to report it. If you would like to speak with someone who may be able to afford you privacy or confidentiality, there are individuals who can meet with you. The Director of Equal Opportunity & Diversity has been designated to handle inquiries regarding the non-
discrimination policies and can be reached at Harrington Science Building, Suite 109 or by phone at 936-261-1744 or 1792.

**Class Attendance Policy (See the University Online Catalog for Full Attendance Policy)**
Prairie View A&M University requires regular class attendance. Attending all classes supports the full academic development of each learner, whether classes are taught with the instructor physically present or via distance learning technologies such as interactive video and/or the internet. Excessive absenteeism, whether excused or unexcused, may result in a student's course grade being reduced or in the assignment of a grade of "F." Absences are accumulated beginning with the first day of class during regular semesters and summer terms. Each faculty member will include the University's attendance policy in each course syllabus.

**Student Academic Appeals Process**
Authority and responsibility for assigning grades to students rest with the faculty. However, in those instances where students believe that miscommunication, errors, or unfairness of any kind may have adversely affected the instructor's assessment of their academic performance, the student has a right to appeal by the procedure listed in the University Online Catalog and by doing so within thirty days of receiving the grade or experiencing any other problematic academic event that prompted the complaint.

**Technical Considerations**

**Minimum Recommended Hardware and Software:**
- Intel PC or Laptop with Windows 10 or later version; Mac with OS High Sierra*
- Smartphone or iPad/Tablet with Wi-Fi*
- High-speed Internet access
- 8 GB Memory
- Hard drive with 320 GB storage space
- 15" monitor, 800x600, color or 16 bit
- Sound card w/speakers
- Microphone and recording software
- Keyboard & mouse
- Most current version of Google Chrome, Safari, or Firefox

**Note:** Be sure to enable Java & pop-ups in the Web browser preferences

* Smartphones, Google Chrome books, and Android tablets may not be supported. iPads are the only tablets supported.

**Participants should have a basic proficiency of the following computer skills:**
- Sending and receiving email
- A working knowledge of the Internet
- Microsoft Word (or a program convertible to Word)
- Acrobat PDF Reader
- Windows or Mac OS
- Video conferencing software

**Netiquette (online etiquette)**
Students are expected to participate in all discussions and virtual classroom chats as directed. Students are to be respectful and courteous to others on discussion boards. Foul or abusive language will not be tolerated. Do not use ALL CAPS for communicating to others AS IT CAN BE INTERPRETED AS YELLING. Avoid slang terms such as "wassup?" and texting abbreviations such as "u" instead of "you." Limit and possibly avoid the use of emoticons. Be cautious when using humor or sarcasm as tone is sometimes lost in an email or discussion post, and the message might be taken seriously or sound offensive.

**Video Conferencing Etiquette**
When using Zoom, WebEx, or other video conferencing tools, confirm the visible area is tidy, clear of background clutter, inappropriate or offensive posters, and other distractions. Ensure you dress appropriately and avoid using high traffic or noisy areas. Stay muted when you are not speaking and avoid eating/drinking during the session.
Before the class session begins, test audio, video, and lighting to alleviate technology issues.

**Technical Support**
Students should go to [https://mypassword.pvamu.edu/](https://mypassword.pvamu.edu/) if they have password issues. The page will provide instructions for resetting passwords and contact information if login issues persist. For other technical questions regarding eCourses, call the Center for Instructional Innovation and Technology Services at 936-261-3283 or email ciits@pvamu.edu.

**Communication Expectations and Standards**
Emails or discussion postings will receive a response from the instructor, usually in less than 48 hours. Urgent emails should be marked as such. Check regularly for responses.

**Discussion Requirement**
Online courses often require minimal to no face-to-face meetings. However, conversations about the readings, lectures, materials, and other aspects of the course can occur in a seminar fashion. The use of the discussion board will accomplish this. The instructor will determine the exact use of discussion boards.

*It is strongly suggested* that students type their discussion postings in a word processing application such as Word and save it to their PC or a removable drive before posting to the discussion board. This is important for two reasons: 1) If for some reason your discussion responses are lost in your online course, you will have another copy; 2) Grammatical errors can be greatly minimized by the use of the spell-and-grammar check functions in word processing applications. Once the post(s) have been typed and corrected in the word processing application, copy and paste to the discussion board.

**COVID-19 Campus Safety Measures [NOTE: Delete this section when the COVID-19 pandemic is over]**
To promote public safety and protect students, faculty, and staff during the coronavirus pandemic, PVAMU has adopted policies and practices to limit virus transmission.

- **Self-reporting** – Students who test positive for COVID-19 are required to report their positive test results within 48 hours using the [PVAMU Self-Reporting Form](https://www.pvamu.edu/coronavirus). Proof of off-campus and self-administered home test results must be sent to covid-19@pvamu.edu. Proof for self-administered home test is a picture of the test with a photo ID in the same photo.

- **Self-monitoring** – Students should follow public health guidance to help slow the spread of the virus, including being vaccinated. Students who have a fever or exhibit symptoms of COVID-19 should not participate in face-to-face instruction.

- **Face Coverings** – Face coverings (KN-95, surgical mask, etc.) are highly recommended in classrooms, teaching laboratories, common spaces such as lobbies and hallways, public study spaces, libraries, academic resource and support offices, and outdoor spaces where 6 feet of physical distancing is challenging to maintain reliably.

- **Physical Distancing** – Physical distancing should be maintained between students, instructors, and others in course and course-related activities where possible.

- **Personal Illness and Quarantine** – Students required to quarantine are to participate in courses and course-related activities remotely and must not attend face-to-face course activities. Communication with the student’s instructor for remote support will take place by the Office of the Assistant Vice President for Academic Engagement and Success. Students under quarantine are expected to participate in courses and complete graded work unless they have symptoms that are too severe to participate in course activities. Students experiencing personal injury or illness that is too severe for the student to attend class may qualify for an excused absence. To receive an excused absence, students must provide appropriate documentation to the Office for Student Conduct, studentconduct@pvamu.edu.

- **Questions** – For answers regarding COVID-19 policies and/or procedures, students should refer to [www.pvamu.edu/coronavirus](http://www.pvamu.edu/coronavirus) or email covid-19@pvamu.edu.