

WebEx Enterprise

WebEx Enterprise is Cisco's online, cloud-based conferencing service, which includes, Meeting Center, Event Center, Training Center and Support Center. Along with conventional telephone (voice/audio) conferencing, WebEx Enterprise allows Web-based conferencing in a collaborative session sharing audio, video, and the desktop. Up to 1000 participants may attend meetings by telephone, on their computer, or via iPhone, iPad, and other mobile devices.

Conference types

WebEx Enterprise supports two major types of conferences:

- **Telephone (voice/audio only)** - The host initiates a meeting over the phone; participants call in (no Web-based features are available). Charges apply (see *Rates* below).
- **Web-based** - The host initiates a meeting online; participants can join via computer, wireless device, or telephone. Video and chat are available, and views of the desktop can be shared. For the voice/audio component of the conference, participants can use the built-in capabilities of their computer/device (which is free) OR call in to the conference number using the telephone.

As a WebEx Enterprise host, when you schedule a conference, you can choose one of two options for your meeting:

- **"WebEx Audio" (default)** - Allows you to hold a Web-based, online meeting; participants can join online AND over the phone. Participants receive an email invitation containing a link to the online meeting as well as a toll free or toll number they can call to join. If they join online, participants may choose to do one of the following:
 - Use a USB headset or USB speakerphone connected to their computer (preferred). Users with newer Mac laptops may find their speaker/mic to be sufficient for their own

use, but the laptop's speaker/mic is insufficient for sharing among participants, even in the same room.

- Call in using the toll free or toll number provided (per minute/per participant toll charges apply to the host, and the participant may incur long distance charges)
- **"VoIP only"** - VoIP only conferences allow participants to join **only** online via their computer/mobile device; no telephone access is available and no charges apply.

If you think your participants may have poor-quality Internet connections or lack speaker/mic or headset capability on their device, use WebEx Audio when scheduling your conference.

Getting started

To get started with WebEx Enterprise, request an account by going to the appropriate web site, click the log in button (upper right hand side of page) and clicking the sign up button. You must use your PVAMU email address or your request will be rejected.

Faculty and Staff: <https://pvamu.webex.com>

Students: <https://pvamu-student.webex.com>

PRAIRIE VIEW
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Home Meeting Center Event Center Support Center Training Center My WebEx Log In

Enter the meeting, event, or session number to join.

NEW Invited to a Personal Room? Enter the host's room ID

Join



Log in to your account

I already have an account:

Username:

Password:

[Forgot your password?](#)

Keep me logged in

Log In

I do not have an account:

Sign up for an account to

- speed up meeting registration
- track meetings to which you are invited
- schedule and start meetings

Sign Up



Sign Up

Please provide the following information to sign up for your host account.

First name: *


Last name: *

Email address: *

Username: *

Language: English ▾ *

Office phone: Country/Region: Number (with area/city code): *

WebEx service: Meeting Center  Event Center Support Center Training Center

Verification: Type the characters you see in the picture below.

hticwi

*

[Try a different image](#)

* Required field

Faculty and Staff will be able to choose which WebEx services they wish to use (at a minimum please check Meeting Center). Students will only have use of Meeting Center.

New accounts will be provisioned within five business days. When your host account is provisioned, you'll receive a welcome email with instructions on how to access and use WebEx services.

Logging in

To access WebEx Enterprise, users with host accounts can visit the appropriate site below and log in with their User ID and password provided in the welcome email:

- **Faculty and Staff:** <https://pvamu.webex.com>
- **Students:** <https://pvamu-student.webex.com>

Note: Once single sign on is enabled users will then use their PVAMU/PantherNet user id and password to log onto the Webex service. You will be notified when this change takes place.

Cisco WebEx Web Conferencing Product Comparison

[Cisco WebEx Meeting Center](#)

[Cisco WebEx Training Center](#)

[Cisco WebEx Event Center](#)

[Cisco WebEx Support Center](#)

Description	Present information, share applications, and collaborate on projects. Streamline the meeting process with a centralized space for managing activities and information.	Deliver highly interactive and effective online training and e-learning.	Stage large-scale online events.	Deliver efficient, personalized customer service and IT support.
Usage Scenarios	<ul style="list-style-type: none"> • Collaborative sessions • Internal and external meetings • Product and project coordination, demos • Sales presentations 	<ul style="list-style-type: none"> • Employee, partner, and customer training • Product rollouts • Certification and IT training • Distance learning 	<ul style="list-style-type: none"> • Webinars • Marketing events and conferences • Product launches • Employee communications 	<ul style="list-style-type: none"> • Remote employee and customer IT support • Personalized customer service through the Internet
Recommended number of attendees	Up to 500	Up to 1,000	Up to 1,000; additional capacity available	Up to eight concurrent sessions with five participants in each
Information Sharing	Cisco WebEx Meeting Center	Cisco WebEx Training Center	Cisco WebEx Event Center	Cisco WebEx Support Center
Real-time desktop, application, document, and web browser sharing	Yes	Yes	Yes	Desktop and application sharing only
Whiteboards and annotation tools	Yes	Yes	Yes	Annotation tools only
Video streaming only	Yes	Yes	Yes	No

Text chat and Q&A (managed and moderated)	Text Chat	Yes	Yes	Text Chat
File transfer	Yes	Yes	Available on request	Yes
Audio and Video	Cisco WebEx Meeting Center	Cisco WebEx Training Center	Cisco WebEx Event Center	Cisco WebEx Support Center
Audio	Phone, VoIP, WebEx Cloud Connected Audio	Phone, VoIP, WebEx Cloud Connected Audio	Phone, VoIP, audio broadcast, WebEx Cloud Connected Audio	Phone, VoIP, WebEx Cloud Connected Audio
Video	HD video; multipoint; full-screen view; expanded full-screen view	HD video; multipoint; full-screen view; expanded full-screen view	High-quality video; multipoint; full-screen video	High-quality video; single-point only
Specialized Features	Cisco WebEx Meeting Center	Cisco WebEx Training Center	Cisco WebEx Event Center	Cisco WebEx Support Center
Polling	Instant only	Yes	Yes	No
Program and campaign management and post-event surveys	No	No	Yes	No
Lead source tracking and enrollment scoring	No	No	Yes	No
Registration management	Yes	Yes	Yes	No
Testing, instant grading, and instructor scoring	No	Yes	No	No
Breakout sessions and hands-on labs	No	Yes	No	No
Permissions-based remote control	Yes	Yes	Yes	Yes
Reports	Yes	Yes	Yes	Yes
Connection Options	Cisco WebEx Meeting Center	Cisco WebEx Training Center	Cisco WebEx Event Center	Cisco WebEx Support Center

Operating system support (Windows, Mac, Linux, Solaris)	Yes	Yes	Yes	Yes
Join and attend from mobile devices	Yes	Yes	No	No
Email only	Yes	Yes	Yes	No
Inbound support request	N/A	N/A	N/A	Click-to-Connect, WebEx WebACD
Other Tools and Options	Cisco WebEx Meeting Center	Cisco WebEx Training Center	Cisco WebEx Event Center	Cisco WebEx Support Center
Network-based recording	Yes	Yes	Yes	Yes
Microsoft Outlook and Lotus Notes integration	Yes	Yes	Yes	Yes
Enterprise Integrations	Cisco Jabber, Cisco TelePresence	N/A	N/A	N/A
Localization Brazilian Portuguese, Chinese (simplified and traditional), Dutch, European Spanish, French, German, Italian, Japanese, Korean, Russian, Latin American Spanish, and Swedish	All languages to the left are supported	All languages to the left are supported except Swedish. Supported on Microsoft Windows platform only	All languages to the left are supported except Korean and Swedish. Supported on Microsoft Windows platform only	All languages to the left are supported except Swedish. Supported on Microsoft Windows platform only