CISCO IP7960/61 G Series



Messages Button

Services Button

Help Button

Mute Button

Volume Button

Navigator Button



Button Information

Call Log and Directories





Headset Button



Speaker Button



Line or Speed Dial Button



Soft Key

Basic Call Functions

Placing a call:

- · Lift the handset and dial number or
- Press the NewCall soft key and dial number or
- Press the Speaker button and dial number

Answering a call:

- · Lift the handset or
- Press the **Answer** soft key or
- Press the Speaker button

Ending a call:

- Hang up the handset or
- Press the EndCall soft key or
- Press the Speaker button

Putting a call on hold:

- While on a call, press the **Hold** soft key
- To return, press the **Resume** soft key

Transferring a call:

- During a call, press the **Trnsfer** soft key
- Dial the number to which you want to transfer the call
- When you hear ringing, press **Trnsfer** again (blind transfer), or when the Party answers, announce the call and press **Trnsfer** (screened transfer)
- If the party refuses the call, press the **EndCall** soft key, then the **Resume** soft key to return to original call
- Hang up

Forwarding a call:

- Press the CFwdAll soft key
- Enter the number to which you want to forward all your calls (to forward to voicemail press the Messages button)
- To cancel forwarding, press the CFwdAll soft key

Conference calls:

- During a call, press the More soft key, then the ConFrn soft key
- Dial the number of another person
- When call connects, press **ConFrn** again to add this person to the conference
- Repeat above steps to add more people (max 5)
- If you miss dial, press the **EndCall** soft key, then the **Resume** soft key to return to original call

Basic Campus Voice Mail

Accessing your mailbox:

From your office phone -

- Dial 6100
- Enter your password

From another PVAMU phone

- Dial 6100
- Press *
- Enter your 4-digit mailbox number
- Enter password

From outside PVAMU -

- Dial your full number **Example 936-261-9XXX**
- Press * or #
- Enter your 4-digit mailbox number
- Enter your password

Main menu:

- 1 Review Messages
- 2 Send Messages
- 4 Personal Options
- 5 Restart Session

Reviewing Messages:

- 9 Save Msg
- 7 Delete Msg
- 77 Delete while listening

Skip

- 2 Pause
- 3 Fast Forward
- 33 Go to end
- 1 Rewind 10 sec
- 5 Envelope Info
- 6 Forward Msg

Record Greeting:

Press 4, then press 3, then press 1, then follow prompts Record name:

Press 4, then press 3, then press 3, then follow prompts Changing password:

Press 4, then press 2, then press 1 and follow prompts