

Procedures Manual

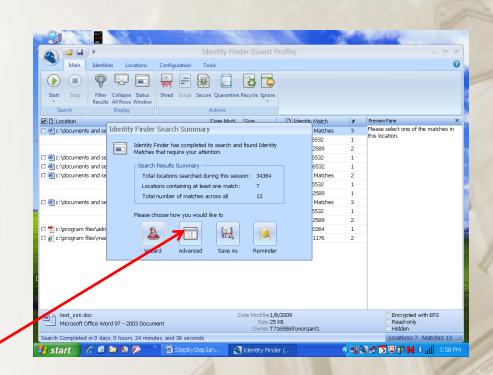


1. Removing sensitive information



Running Identity Finder

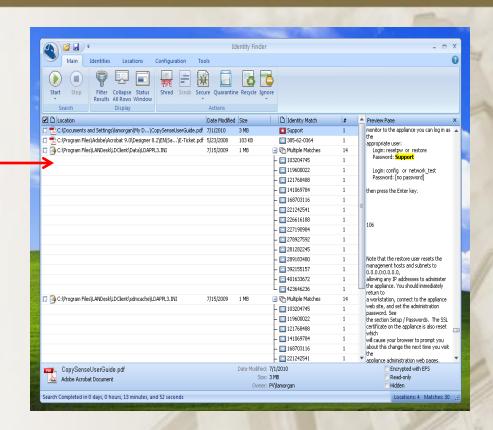
- Identity Finder (IDF) is a program that finds sensitive personal information on your computer.
- IDF is automatically loaded on your computer.
- While IDF will show you the suspect information, it is up to you to dispose of it.
- This is what you will see...
 - Choose Advanced..





 These are the files suspected of containing Sensitive Information.

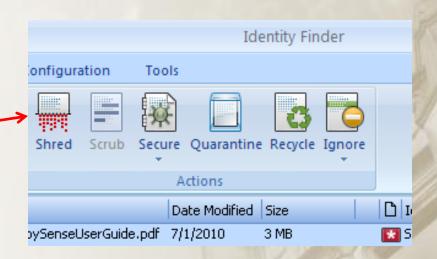
 You should decide what to do with each match, false positives can be deleted or ignored.



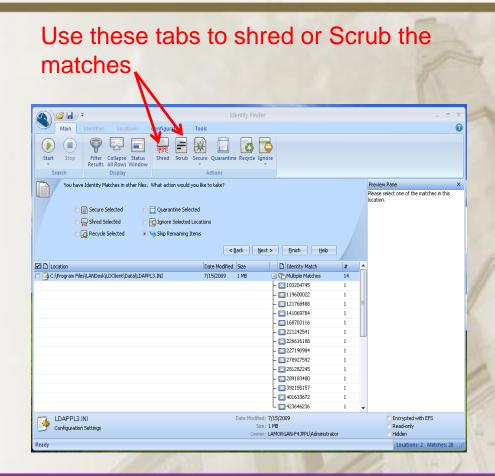


These icons are used to Shred, Scrub, and Secure or Ignore the findings.

All findings MUST be resolved by one of these options.



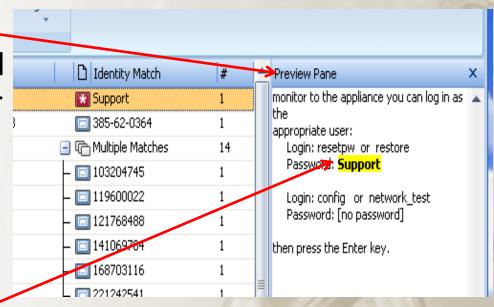
- Shred utilizes a secure wiping technique to delete files.
- Scrub is great when you no longer need the personal information but want to keep the original item. This feature is also known as Redact.





 The preview Pane on the right shows the suspected password, credit card # or SSN.

Look at each line and decide if the data should be protected or ignored.

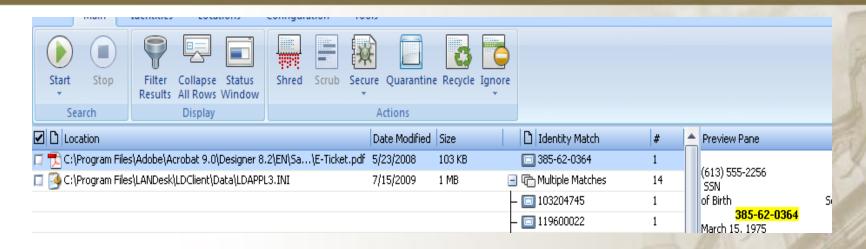


In this case, the password (Support) is an example in a user guide, it can be ignored.

Highlight the line and Click 'Ignore', then 'This Item' Location'.



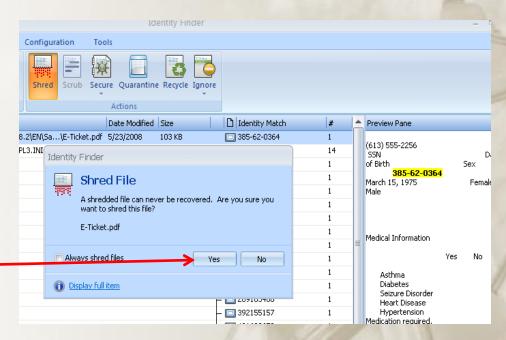
Identity Finder Verify that you want to Preview R UserGuid monitor to Ianore File ignore this location. ..\E-Tick appropria Are you sure you want to ignore this File location? Login: Passw CopySenseUserGuide.pdf Login: Passw Click Yes. then pres Display full item 226616188 106 227190984



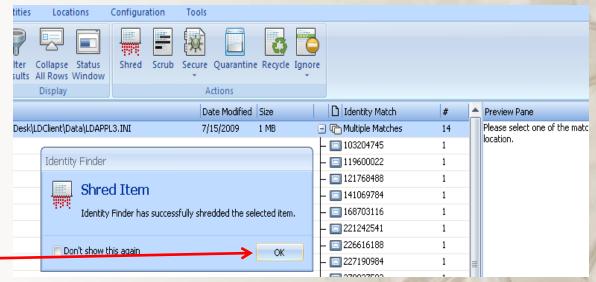
The file will be removed from the list and the next match will be shown in the preview pane and highlighted.



If Shred is chosen a verification box also pops up, choose Yes to shred the document.



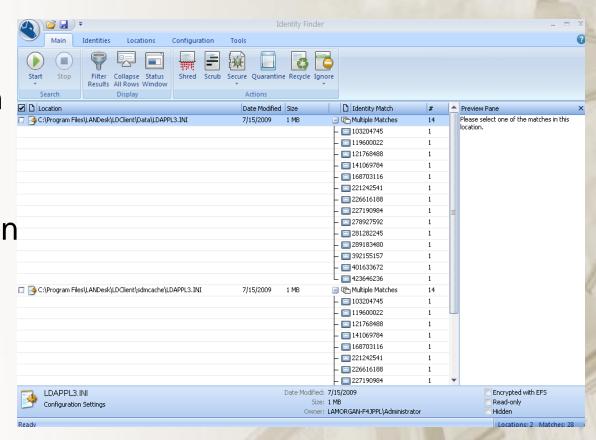
 You will get verification that the selected item was shredded.



Click OK.

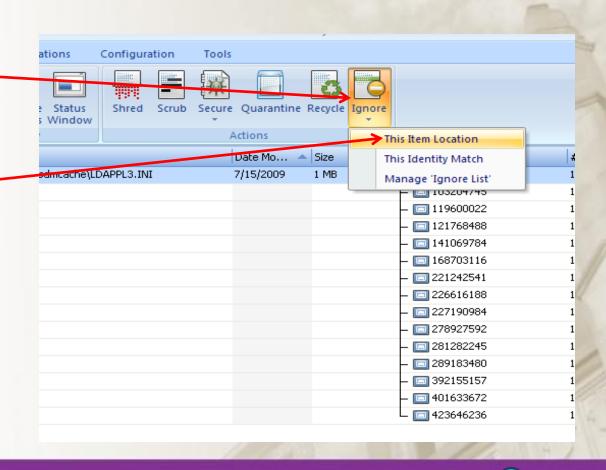
 The next two documents contain multiple matches.

 Further examination reveals that they are not real SSNs and all can be ignored.





- So select Ignore.
- Then 'This Item Location'.
- These files will be ignored in future scans.

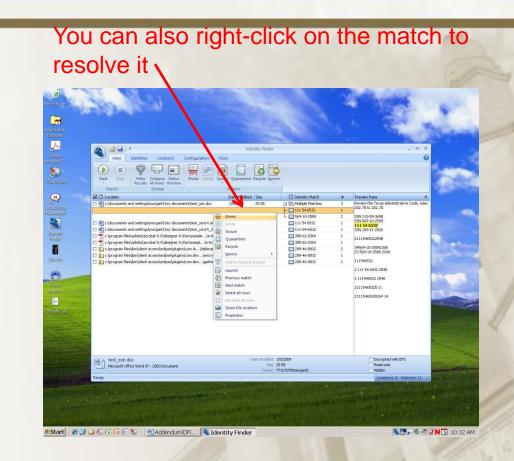




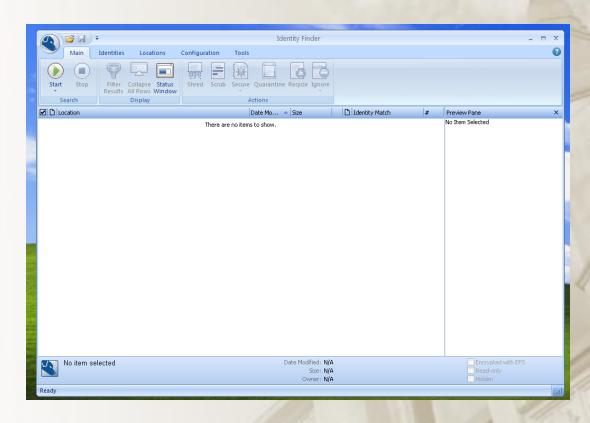
Removing sensitive information (continued)

 You are to select shred, scrub, secure, quarantine, recycle or ignore for each item found.

 If you do not select one of the above, your scan is incomplete.



- In the end after all items are reconciled, Identity Finder should have no Items to show.
- Close the program.



Removing sensitive information (continued)

 If you have questions or need help please email

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• Or call (936) 261-2126

