



To: Students, Faculty & Staff

From: Tony Moore, CIO

Subject: Loaner Hotspots Available to Tech it out

American Campus Community (ACC) and Hotwire are currently working to address the wifi outage in on-campus housing. Hotwire is also working to upgrade the wifi to hopefully help mitigate such outages in the future.

**In the meantime, we are making more loaner hotspots available. These are first come, first serve. If you need one, please fill out the request.**

[Request a Loaner Hotspot](#)

**For all other IT related questions, please call the helpdesk at 961-261-2525.**

