

**DATE:** October 5, 2020  
**TO:** All Educator Candidates with Current Access to *Certify Teacher*®  
**FROM:** The Office of Student Services and Certification  
**RE:** **HOW TO RE-ACTIVATE YOUR CERTIFY TEACHER ACCOUNT**



**Dear Undergraduate and Graduate Level Candidates,**

Some of you have asked about the “Expiration Date” that you are seeing in your *Certify Teacher*® account.

**Please be advised of the following:**

**Your *Certify Teacher*® account will always be set to expire approximately every 35-40 days. However, you are in charge of your own renewal.**

**When it does expire, you will be prompted to REACTIVATE your account by following the directions provided on the website.**

**If you have questions regarding renewal, or website-related technology issues, please contact their Customer Service department at:**

**Phone:** 866-209-9986

**Email:** [support@certifyteacher.com](mailto:support@certifyteacher.com)

This information is also provided on the *Certify Teacher*® website home page. From the homepage pull down menu, select “Contact Us”.

Thank you,

*Doris A. Barnes-Green*

Doris Barnes-Green, Director

*Office of Student Services and Certification*

Whitlowe R. Green College of Education

*PRAIRIE VIEW A&M UNIVERSITY*