



# PRAIRIE VIEW A&M UNIVERSITY

A Member of the Texas A&M University System

## MEMORANDUM

**To:** The PVAMU Campus Community  
**From:** Dr. Sarina Willis, Vice President for Enrollment Management  
**Date:** August 21, 2020  
**Re:** New Business Hours of Operation

Fellow Panthers,

In order to proactively meet the needs of our students and other constituents this fall, while remaining in compliance with CDC guidelines, the Division of Enrollment Management is shifting the hours of our student support offices, while enhancing how we deliver our services.

Beginning **Monday, August 24, 2020**, the offices of Student Financial Aid and Scholarships, Registrar, and Undergraduate Admissions will be available from 8:00 am to 3:00 pm, Monday through Friday to communicate with students via phone, e-mail, and virtual appointments. We will not be holding any face-to-face meetings until further notice due to COVID-19 and MSC 3<sup>rd</sup> floor remodeling. The final two hours of each day (3-5 pm), will focus on reconciling and processing documents in preparation for our customers the following day. This dedicated time to processing will allow us to continue to increase productivity and the timely posting of financial aid and scholarships as well as changes to majors, schedules, etc.

We are also excited to announce the launch of QLess, a platform students can use to schedule a 15-minute virtual meeting with their financial aid counselor. Although initially, QLess will only be used for the Office of Financial Aid and Scholarships; the other departments will be utilizing the platform soon. Look for more information in the coming weeks.

These changes are meant to improve our overall efficiency while continuing to support the health and well-being of the university community. We have included our division contact information for your convenience. We are firmly committed to addressing all inquiries and requests quickly and efficiently to help make your fall semester a success. Welcome back to "The Hill"!

xc: James M. Palmer



# FALL 2020

## THE ENROLLMENT MANAGEMENT DIVISION OFFICES ARE NOW VIRTUAL

**While the third floor MSC  
offices are closed for  
renovation, the staff is still here  
to serve you - virtually!**

Please call and speak with a friendly professional today for any assistance that you might need.



**PRAIRIE VIEW  
A&M UNIVERSITY**

### **Enrollment Management**

**(936) 261-1240**

**OEM@pvamu.edu**

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### **Strategic Partnerships & Outreach**

**(936) 261-1059**

**SPAO@pvamu.edu**

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### **Financial Aid & Scholarships**

**(936) 261-1000**

**FADMAIL@pvamu.edu**

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### **The Registrar**

**(936) 261-1000**

**Registrar@pvamu.edu**

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### **Undergraduate Admissions**

**(936) 261-1000**

**Admissions@pvamu.edu**

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### **Recruitment**

**(936) 261-1081**

**Recruitment@pvamu.edu**