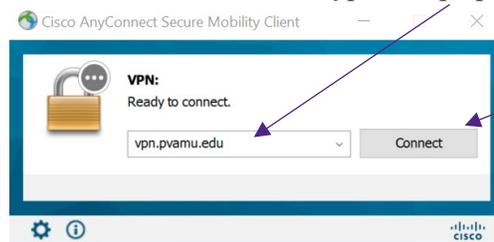


Logging into VPN

Note: If you have not already reset your password, you must do that before you can log into the VPN. You can find the instructions to reset your password: <https://www.pvamu.edu/its/password-reset-instructions/>.

Connecting to VPN

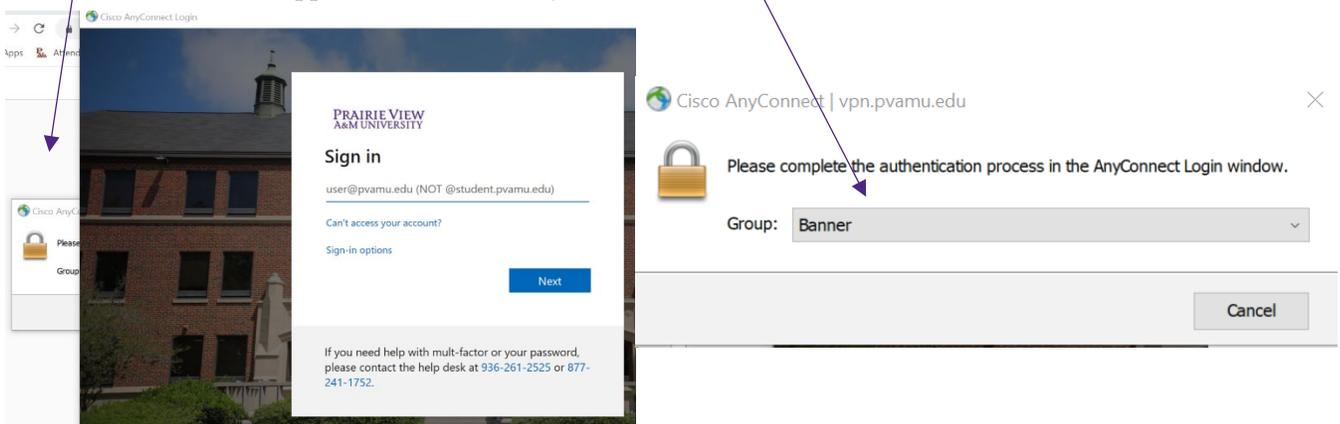
1. Open the Cisco AnyConnect Secure Mobility Client.
2. Regardless of which VPN address is listed, delete it and type in “vpn.pvamu.edu” and press “Connect”.



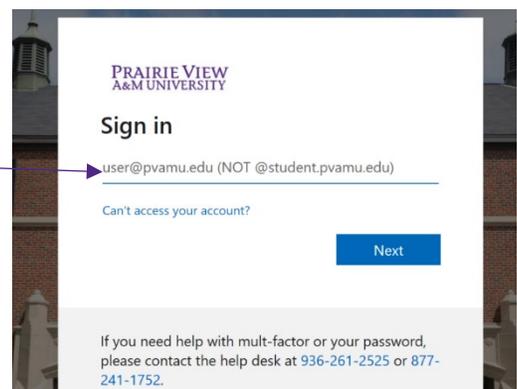
3. A next pop-up window will open, however it will most likely be hidden behind the authentication window which also pops up. Locate the window and select Group: the appropriate group from those listed below.

Note: There are 3 possible groups:

- “All_Users” for Phone and Network Storage – available to all faculty and staff
- “Banner” for Banner users only
- “IT Support” for IT staff only



4. Once you change to the correct Group it will reload the authenticator.
5. Next you need to select or enter your PV email address in the authenticator pop-up. (Make sure to review the Group before you log in, it may stop you from logging in if you do not have access to that Group.)
6. Enter your new email password and complete the multi-factor authentication to connect to the VPN.



Still unable to connect?

If you are unable to connect after following the above instructions, please call the IT Helpdesk at 936-261-2525.