Virtual Testing Requirements

Virtual testing allows testers to take the HESI A2 exam at home with a live proctor as long as testers meet and adhere to the **Virtual Testing Requirements** (see below). All testers will pay an exam fee of $70 and a $30 proctoring fee (Separate from the exam fee) for the virtual exam administration to the Office of Testing Services. Test candidates are responsible for arriving at their scheduled virtual test appointments on time, with the appropriate hardware and software already installed and in the proper testing environment.

Technical Requirements

Browsers
- Chrome (Preferred)
- Firefox (Recommended for MacBook Users)

Equipment

- **Equipment Test:** https://go.proctoru.com/testitout

TYPE	MINIMUM	RECOMMENDED
Internet Connection	Wifi Connection	Wired Connection
PC Users	Windows 10 (Windows 10 S mode is not supported) The Guardian browser requires 64-bit Windows 10	Windows 10 (10 S mode is not supported)
Mac Users	MacOS 10.13 (Oldest Still Maintained Version)	MacOS 10.15
CPU	more than 2 core CPU less than 85% CPU Usage	more than 4 core CPU less than 50% CPU Usage
Webcam	640x480 resolution	1280x720 resolution
Internet Download Speed	1 Mbps	12 Mbps
Internet Upload Speed	1 Mbps	3 Mbps
RAM	4 GB less than 95% Ram Usage	16 GB less than 90% Usage
Connectivity Ports	1935, 843, 80, 443, 61613, UDP/TCP	1935, 843, 80, 443, 61613, UDP/TCP
Screen Resolution	1366 x 768	1920 x 1080 and above

Computer

- **MUST** use a laptop or desktop with a Windows or Apple operating system.
  - **CANNOT** use Chromebooks, tablets, or cellular devices to take the exam.
- Computer devices **MUST BE** connected to a power source during the exam.
  - It **MUST NOT** shut down during testing, as this could result in you having to reschedule your exam and pay additional fees.
- Computer **MUST NOT** have dual monitors. All other monitors must be unplugged.
- Camera **MUST** be positioned so your face and shoulders are seen throughout the exam.
- Webcam (internal), speakers, and microphone **MUST BE FUNCTIONAL** and **REMAIN ON** throughout the test.
- **MUST** have a stable, high-speed internet connection.
- **IMPORTANT**: Prairie View A&M University-owned desktop and laptop computers cannot be used to take virtual HESI exams.

Help for Technical Requirements

- Internet Connection/Bandwidth
- Camera Troubleshooting
- Microphone Troubleshooting
- Which Browsers Are Supported?
- Multiple Monitors/Displays
- Window Settings Adjustments
- Mac Settings Adjustments
- Speakers

Environment Requirements

Privacy

- Testing **MUST OCCUR** in a secluded area away from distractions.
  - You **MUST** be alone in a room with no one else entering during the exam.
  - **OTHER**: Unpermitted Testing Locations
- There is no talking during the exam
  - You **MAY NOT TALK** to anyone but the virtual testing proctors and technicians during the test
- **NO ONE MUST** talk to you, walk, or come into the room during the test
- **NO** testing in a public area
- **NO testing in beds, on couches, or on the floor.**
- If testing in a library, testers **MUST** test in a quiet/study room by themselves

Lighting

- **MUST BE** in a well-lit room
- **MUST NOT** sit in front or next to a window

- The desk used for testing **must be clear of all items**. You **are only allowed** to have only **one single-sided whiteboard (Maximum Size: 9x12), a dry erase marker, and your acceptable physical government-issued photo identification**.
  - You **are required** to present one form of a government-issued physical photo identification. This identification must be current (or expired within the last 90 days) and **must contain a recent and recognizable photo**.
    - **Acceptable Forms of Identification**
      - Passport card or book
      - State-issued driver's license or identification card
      - U.S. Military ID card (Common Access Card or CAC)
      - U.S. Permanent Resident Card (Green Card)
- Computer and keyboard **MUST BE** on a desk or other tabletop surface.
- The tabletop and surrounding area **MUST BE** clear of all items not approved for use during the test.
  - **NOT ALLOWED DURING TESTING** - Cell phones (turn off and stored away), headphones (including air pods), handheld calculators, naps, bathroom breaks, food or drinks, digital or analog watches, tablets, and any other electronic device, hats, hoods, or headwear of any kind (unless worn for religious reasons), purses/backpacks, flash/thumb drives or other portable electronic storage devices, tobacco products, dictionaries, books, pamphlets, and reference materials, slide rules, protractors, compasses, rules, highlighters and colored pens, weapons or firearms, jewelry.

- **YOU MUST SIT IN A STANDARD CHAIR**. You may not sit or lie on a bed, couch, or overstuffed chair.
- You **MUST BE** seated in a chair for the entire test duration, and you must not leave your seat without permission from the proctor.

- Ears **SHOULD** remain visible throughout the test, not covered by hair, a hat, or other items.
- **DRESSED APPROPRIATELY** as the test is recorded/monitored.
- Unless for religious reasons, hats, hoods, and headwear **MAY NOT** be worn on the head during testing.
- **AVOID** wearing jewelry, tie clips, cuff links, ornate clips, combs, barrettes, headbands, and other hair accessories.
- Watches (whether digital or analog) **ARE NOT** permitted during testing.
- Headphones (including air pods) **ARE NOT** allowed during testing.

If you do not have an area to take your test in your home, you should reserve a quiet/study room in your local library. Current PVAMU Students can use the J.B Coleman library study rooms to take their exams. Students can book rooms on the 2nd floor (2 rooms) and 3rd floor (3 rooms) of the library on the Main Campus. The rooms are first come-first serve.

If you reserve a room at your local library, please plan accordingly.

Estimated To-Do List	Estimated Time Needed
Check-In (with front desk library staff)	15 minutes
Getting to the exam room, starting the computer, and beginning the process with Proctoring Company	45 minutes
Testing	4 hours
Estimated Time Needed	**5 hours**