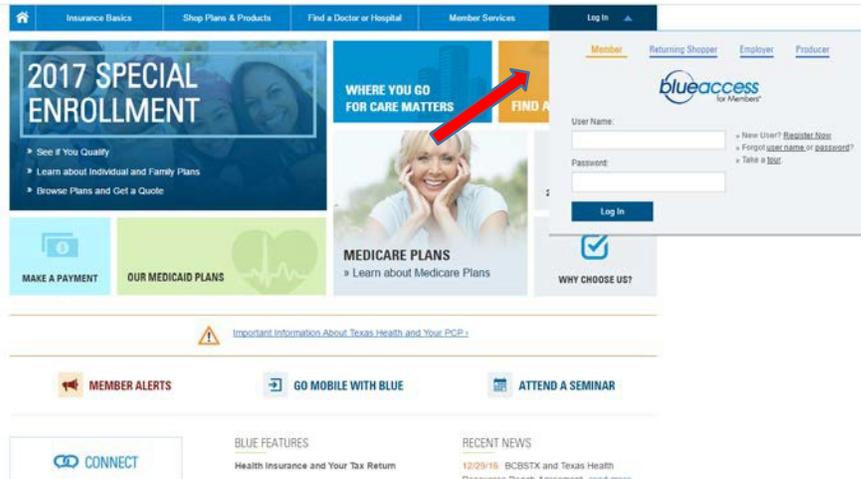


Insurance Card

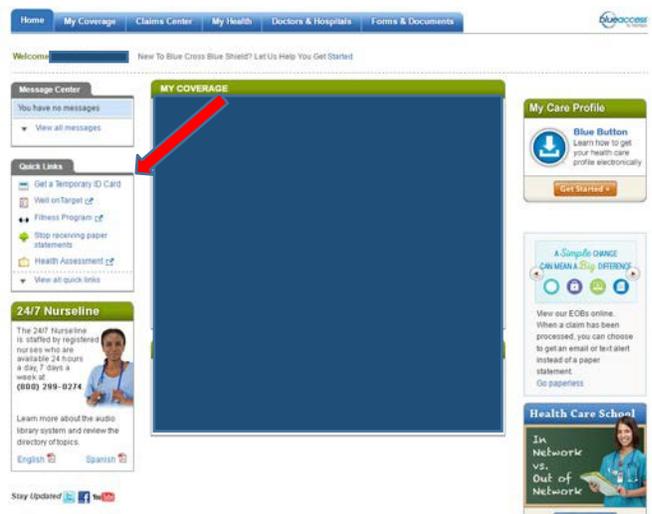
1. Go to bcbstx.com
2. Click the blue Log in tab
3. Log in to Blue Access for Members – For first time users click: Register Now



4. You will need:

- a. Group Number: 117554
- b. Member ID: P number, Social Security Number or Name

5. Once logged in under the “Home” tab you can access and print a temporary card.



6. Under the “My Coverage” tab in the related links section you will be able to request a new card to be sent to you.

The screenshot shows a web portal interface. At the top, there is a navigation menu with links: Home, My Coverage, Claims Center, My Health, Doctors & Hospitals, and Forms & Documents. The 'My Coverage' link is highlighted. On the right side of the navigation bar, there is a logo for 'BlueCross' and links for 'Print', 'PDF', and 'My Coverage FAQs'. Below the navigation bar, the main content area is titled 'MY COVERAGE'. On the left side, there is a sidebar with a 'My Coverage' section containing 'My Coverage Benefits' (Medical, Prescription Drugs) and 'Member Advantages' (Discounts, Incentives). Below this is a 'Related Links' section with several links: 'Please Read: HIPAA Privacy Notice', 'Benefits Value Advisor', 'Blue Card Program', 'Important Information About COBRA Coverage', 'Member Rights and Responsibilities', 'Print Temporary ID Card', and 'Request ID Card'. At the bottom of the sidebar is a 'My Health Snapshot' button. The main content area features a 'Coverage Overview' section with a sub-header 'Coverage Overview' and a plus icon. Below this, there is explanatory text: 'This table shows an overview of your coverage and who is covered by your plan.' followed by 'Print Temporary ID Card >' and 'Verification of Coverage Letter >'. Further text states: 'Anyone who has been a member in your plan in the last 18 months may be shown here, even if he or she is not a member today.' and 'Questions about what your plan covers? Check your plan documents. Or call the number on your member ID card.' Below the text is a table with two columns: 'Member' and 'Coverage Type'. The table body is currently empty, and a red arrow points to the bottom-left corner of the table area.

7. If you are unable to log in or have trouble using the site please call customer service at 855.267.02143