

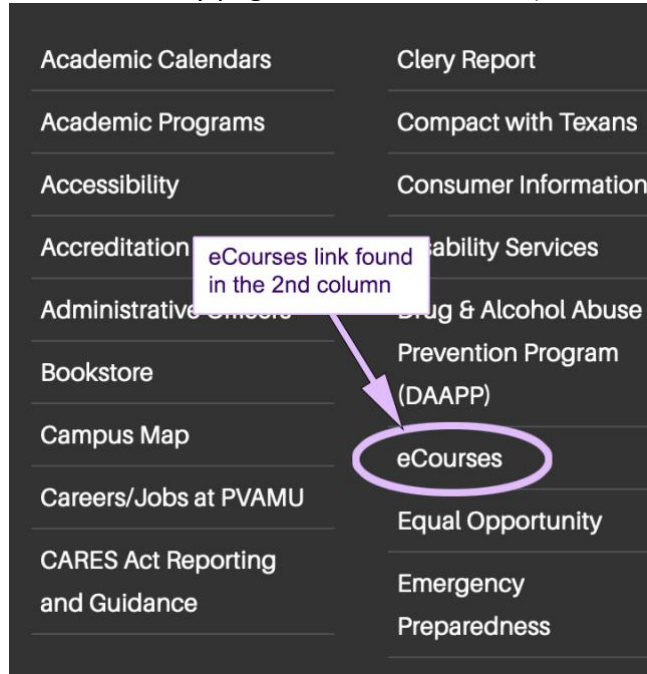



# eCourses Orientation

PVAMU uses the Canvas Learning Management System. eCourses is the generic name we use PVAMU.

- There are 3 ways to access eCourses:

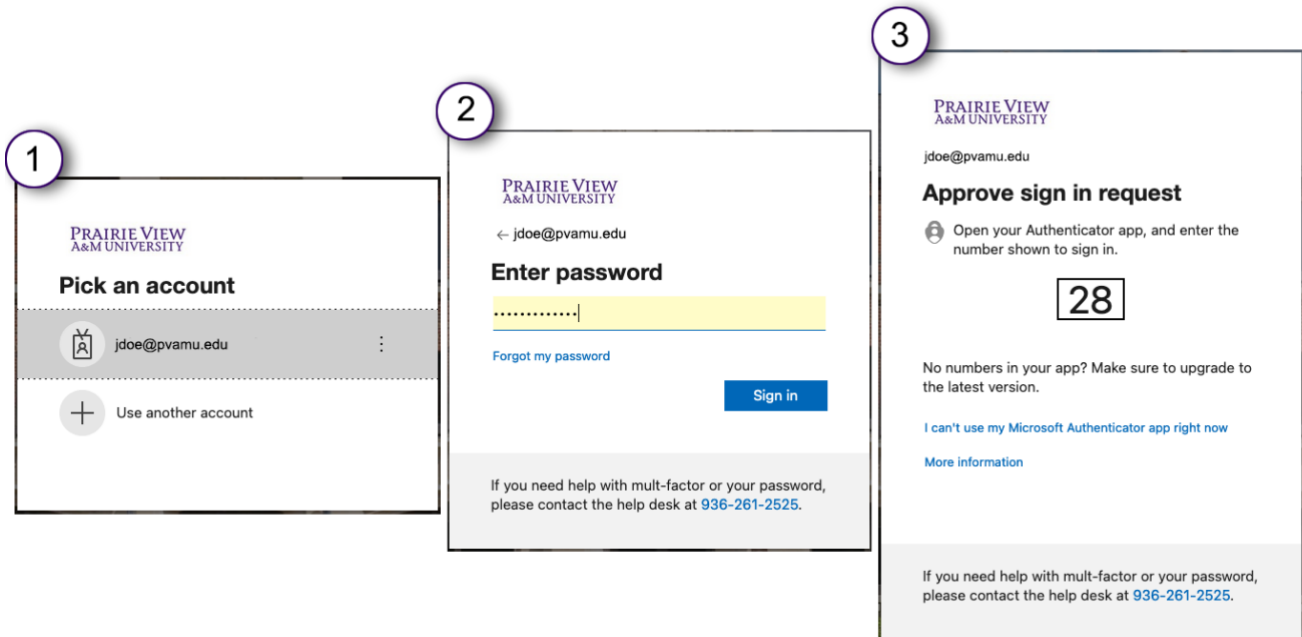
1. Link at the bottom of every page on the PV website (shown in image below)



2. Link in the top right corner of page in PV Place 
3. Type <https://ecourses.pvamu.edu> in browser address bar.

- Logging in to eCourses

- eCourses uses the university Single Sign-On procedure (steps shown in image below).



- **Resources for Technical Support**

1. For assistance with eCourses password reset and login issues
  - <https://mypassword.pvamu.edu/>
  - Link on the PV Place web page (as shown in image below)



- Helpdesk: [webservices@pvamu.edu](mailto:webservices@pvamu.edu) / 936-261-2525
2. Contacts and Resources for eCourses issues
    - 936-261-3283
    - [ciits@pvamu.edu](mailto:ciits@pvamu.edu)
    - Resources button in Canvas Menu
  3. Contacts and Resources for technology issues not related to eCourses
    - 936-261-2525
    - [servicedesk@pvamu.edu](mailto:servicedesk@pvamu.edu)
    - <https://www.pvamu.edu/helpdesk>

- **Missing Courses on Your Dashboard?**

If one or more of your Fall 2024 courses are not visible on your dashboard, they may not have been published yet. Instructors may be updating their courses before publishing them closer to the first day of class. If any of your Fall 2024 courses are missing, please follow these steps:

1. **See if the course has been published.** To find out if your course has been published:
  - Go to the “**All Courses**” page and view the “Published” column (instructions can be found at <https://community.canvaslms.com/t5/Student-Guide/How-do-I-view-all-my-Canvas-courses-as-a-student/ta-p/520>).
  - If the course has “No” in the **Published** column, contact your instructor to ask when the course will be published.
  - If you don't see the course on the “**All Courses**” page, go to step 2 below.
2. **Check PantherTracks** to confirm your enrollment in the course. If you are enrolled, **Check the start date.**
  - **For courses starting on 9/26/2024:** If it's been confirmed that the course is published in Canvas, but you still can't see it, contact CIITS at [ciits@pvamu.edu](mailto:ciits@pvamu.edu) or 936-261-3283.
  - **For Term B courses starting on 10/21/2024:** Look for the course to appear on your dashboard by 10/14/2024.
  - **If you are not enrolled in PantherTracks:** Contact your academic advisor and the Office of the Registrar.