

# PANTHER TECH

## CITE NEWSLETTER



## Cybersecurity Awareness Month - October 2023

Join the Center for Information Technology Excellence (CITE) in October as we celebrate the 20th anniversary of Cybersecurity Awareness Month. Be sure to attend our presentations and participate in our Cybersecurity Carnival for opportunities to learn online safety tips and tools to protect yourself from online attacks and win prizes.

### Upcoming Events

- **Cybersecurity Awareness Carnival – October 18th**
- **Lunch & Learn – October 25th**
- **Homecoming Week – October 29 – November 4**
- **Tech Touch Base – Nov. 1st**

# CYBERSECURITY AWARENESS MONTH

Special thanks to the student groups assisting with this event. Bakers For A Cause, Psychology Honor Society President (Psi Chi) , The Society of Women Engineers, Ladies Empowering the World, The Michigan Club, The Association of Information Systems, PVAMUCSA, and PVAMUHER.



## CYBERSECURITY AWARENESS CARNIVAL



OCTOBER 18, 2023

11:00 AM - 2:00 PM  
MSC BALLROOM

Join CITE for an afternoon of fun online safety activities, learning opportunities, and a chances to win prizes.



Special Thanks to Bakers For A Cause, Psychology Honor Society President (Psi Chi) , The Society of Women Engineers, Ladies Empowering the World, The Michigan Club, The Association of Information Systems, PVAMUCSA, and PVAMUHER.

[www.pvamu.edu/cite/cybersecurityawareness/](http://www.pvamu.edu/cite/cybersecurityawareness/)

# CYBERSECURITY AWARENESS MONTH

## Lunch & Learn - October 25th

### Cybersecurity: Where Do We Go From Here?



Jim Johnson  
Presales Engineering Director -  
South  
Arctic Wolf

For the final CSAM event in the MSC Senate Chambers, CITE will host two sessions during the Lunch & Learn. The first session will be with Jim Johnson of Arctic Wolf, followed by a discussion panel featuring industry leaders Todd Vasilou, Chaitanya Belwal, and Kevin Kilgo. Visit the Cybersecurity Awareness Month website to read their full bios. Both sessions will cover the future of Cybersecurity and tips on online safety.

## Discussion Panel



Todd Vasilou  
Cybersecurity Advisor | Region 6  
U.S. Department of  
Homeland Security



Chaitanya Belwal  
Sr. Director, Technical  
Account Management  
Tanium



Kevin Kilgo  
Chief Technology Officer  
Fulcrum

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# SUPPORT AT-A-GLANCE

## Faculty/Staff

**Faculty & Staff CITE Support At-A-Glance**

- Helpdesk & Support Services**  
To submit a ticket, visit [www.pvamu.edu/cite/helpdesk](http://www.pvamu.edu/cite/helpdesk) or call (936) 261-2525. To submit a ticket via email ONLY, please email [service@pvamu.edu](mailto:service@pvamu.edu).
- Learning Opportunities**  
To sign up for training, visit [www.pvamu.edu/cite/training](http://www.pvamu.edu/cite/training) or to request group training, please email [techtraining@pvamu.edu](mailto:techtraining@pvamu.edu).
- Enterprise Services**  
For assistance with Ellucian Banner, Argos, Degree Works, Laserfiche & Dynamic Forms and other Digital Applications, please email [erp@pvamu.edu](mailto:erp@pvamu.edu).
- Loaner Laptops**  
Complete the Loaner Lateral Request Form to submit a request. Must be approved by supervisor.
- Microsoft Office 365**  
Office 365 is a cloud-based set of applications by Microsoft. For more details on 365, visit [www.pvamu.edu/office365](http://www.pvamu.edu/office365).
- Information Security**  
If you have clicked on a link in a suspicious email, opened a suspicious attachment, or noticed unusual pop-ups and activity on your computer, contact [infosec@pvamu.edu](mailto:infosec@pvamu.edu).
- Virtual Communication**  
The suggested primary method for external virtual communication is Microsoft TEAMS. PVAMU also supports ZOOM as an external communication tool. For more details on ZOOM at PVAMU, please visit [www.pvamu.edu/itgc/zoom](http://www.pvamu.edu/itgc/zoom).
- Infrastructure**  
For the Service Catalog for assistance for network issues, please email [network@pvamu.edu](mailto:network@pvamu.edu) or for server issues, please email [server@pvamu.edu](mailto:server@pvamu.edu).

[www.pvamu.edu/cite](http://www.pvamu.edu/cite)

## Students

**CITE SUPPORT AT-A-GLANCE**  
Students, Here's where you go & what you should know

- Wireless Network**  
To register mobile devices on the PVAMU Wireless Network, visit [www.pvamu.edu/wirelessnetwork](http://www.pvamu.edu/wirelessnetwork).
- Helpdesk & Support Services**  
Visit [www.pvamu.edu/cite/helpdesk](http://www.pvamu.edu/cite/helpdesk) to submit a ticket or call (936) 261-2525. To submit a ticket via email ONLY, please email [service@pvamu.edu](mailto:service@pvamu.edu).
- Loaner Laptops & Chromebooks**  
Complete the Loaner Laptop Request Form to submit a request. Chromebooks are also available at the Tech 15 Out Room in the library. MCO, College of Business, and College of Technical Engineering.
- Information Security**  
If you have clicked on a link in a suspicious email, opened a suspicious attachment, or noticed unusual pop-ups and activity on your computer, contact [infosec@pvamu.edu](mailto:infosec@pvamu.edu).
- Computer Labs & Printers**  
CITE Services in Argos Lab is on the 3rd floor inside of JE Coleman Library in room 210. Use your PantherID and Password to gain access. Xerox paper printers are available for printing, scanning, copying, and faxing. For more details on how to print using Panther, visit [www.pvamu.edu/itgc/campus-access](http://www.pvamu.edu/itgc/campus-access).
- Panther Virtual Desktop**  
Allows students to access applications traditionally only available in department computer labs from anywhere at any time. Visit [www.pvamu.edu/itgc/virtual-desktop](http://www.pvamu.edu/itgc/virtual-desktop) for more Virtual Desktop details.
- Virtual Communication**  
The suggested primary method for external virtual communication is Microsoft TEAMS. PVAMU also supports ZOOM as an external communication tool. For more details on ZOOM at PVAMU, please visit [www.pvamu.edu/itgc/zoom](http://www.pvamu.edu/itgc/zoom).
- Learning Opportunities**  
To sign up for training visit [www.pvamu.edu/cite/training](http://www.pvamu.edu/cite/training) or to request group training, please email [techtraining@pvamu.edu](mailto:techtraining@pvamu.edu).

[www.pvamu.edu/cite](http://www.pvamu.edu/cite)

## Training Catalog

**CITE**  
CENTER FOR INFORMATION TECHNOLOGY EXCELLENCE

Prairie View A&M University  
"Ignite Your Passion"

### EXCLUSIVE GUIDE TO CHOOSING THE RIGHT TOOL

A guide to knowing which tool will best suit your business needs.

[www.pvamu.edu/cite/training](http://www.pvamu.edu/cite/training)

## Contact Us

### Helpdesk & Support Services

Provide technical support and manage incoming incident and service requests.

**Email:** [service@pvamu.edu](mailto:service@pvamu.edu)

**Website:** [www.pvamu.edu/helpdesk](http://www.pvamu.edu/helpdesk)

**Phone:** (936) 261-2525

### Information Security

Provides users and system administrators with the tools and information they need to secure their systems and assistance with suspicious email links and attachments, or unusual pop-ups and activity on your computer.

**Email:** [informationsecurity@pvamu.edu](mailto:informationsecurity@pvamu.edu)

**Website:**

[www.pvamu.edu/cite/informationsecurity](http://www.pvamu.edu/cite/informationsecurity)

**Phone:** 936-261-9374

### Network

For assistance with the PVAMU Wired and Wireless Network

**Email:** [network\\_admin@pvamu.edu](mailto:network_admin@pvamu.edu)

### Server

If you need assistance creating a server, Sharepoint - sites and access, OneDrive - Groups, Access, and data recovery, File Share - files recovery, Enterprise App for Azure SSO, Exchange - Shared mailboxes and calendar, mail recovery, display name changes, and needing a server created

**Email:** [server\\_admin@pvamu.edu](mailto:server_admin@pvamu.edu)

### CITE Training

To sign up or request group training for CITE resource tools

**Email:** [techtraining@pvamu.edu](mailto:techtraining@pvamu.edu)

**Website:** [www.pvamu.edu/CITE/TRAINING](http://www.pvamu.edu/CITE/TRAINING)

### Enterprise Services

For assistance with Ellucian Banner, Argos, PV Place, Panther Tracks, Degree Works, Laserfiche & Dynamic Forms and other Digital Applications

**Email:** [ERPservices@pvamu.edu](mailto:ERPservices@pvamu.edu)

**Website:**

[www.pvamu.edu/cite/digital-applications-solutions](http://www.pvamu.edu/cite/digital-applications-solutions)

### Project Management

Serves as a guide in project selection, planning work, providing oversight, and reporting to executives related to information resource projects.

**Email:** [pmo@pvamu.edu](mailto:pmo@pvamu.edu)

**Website:**

[www.pvamu.edu/itgc/project-management](http://www.pvamu.edu/itgc/project-management)

**Phone:** 936-261-9360

### Audio Visual

For assistance with Classroom, Conference Room, and Digital Signage technology

**Email:** [avsupport@pvamu.edu](mailto:avsupport@pvamu.edu)

**Phone:** 936-261-9379



[www.pvamu.edu/cite](http://www.pvamu.edu/cite)