PANTHER TECH

CITE NEWSLETTER

INSIDE THIS ISSUE

- **Report Phishing Easily with the Phishing Alert Button**
- **Register for CITE Training, LinkedIn Learning, Operational Excellence Program**
- **New Wi-Fi Names and Passwords**
- **New Deputy CIO, Dr. Larry Mendez**
- **CITE Support At-A-Glance**

Tony Moore
Chief Information Officer

Dear Panther Nation,

I am pleased to announce that we have recently begun the journey to complete a major overhaul of our campus technology infrastructure, and we believe that these upgrades will significantly enhance the experience of all our faculty, staff, and students.

Read More

Upcoming Events

- Northwest Houston Center Technology Training starts Sept. 4th
- Cybersecurity Awareness Month – October 2023
- Cybersecurity Casino - Oct. 18th
- Homecoming Week - October 29 - November 4
- MSC CITE (Homecoming Edition) - Nov. 1st

ANNOUNCEMENTS

Phish Alert Button

The "Phish Alert" button (PAB) is a Windows Outlook feature that helps users immediately report phishing emails to our Information Security Team. Phishing messages often look legitimate but have deceptive links that open fake websites, steal your credentials and sensitive information, or download malicious code onto your device. What should you do once you receive a suspicious email with questionable content, even if you know the sender? Hit that Phish Alert Report Button in your Outlook email app or the Outlook web version.

Phish Alert Report Phish Alert

PAB Instructions

New Wi-Fi Names

PVAMU is launching **PV-Faculty/Staff**, **PV-Student**, and **PV-Guest** to access the campus wireless system. These new networks will be available across all PVAMU campuses - Main campus, Northwest, and the Nursing campus. This modification will substantially enhance the distribution of wireless traffic across the campus, ensuring students, staff, and faculty enjoy faster and more dependable connectivity. The network team is still transitioning some buildings from PVMobilenet to the new Wi-Fi names. **If the new Wi-Fi names have not yet reached your building, please continue using PVMobilenet until Sept. 8.**

Want the Password?

Remaining Buildings

Cybersecurity Awareness Month - October 2023

CYBERSECURITY AWARENESS MONTH
October 2023

Join CITE for a month full of Cybersecurity learning opportunities, events, and many chances to win prizes. This year our focus will feature the topics below.

☑ Enabling Multi-Factor Authentication
☑ Using Strong Passwords and a Password Manager
☑ Updating Software
☑ Recognizing and Reporting Phishing

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⊕ www.pvamu.edu/cite

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WELCOME TO OUR TEAM

Dr. Larry Mendez
Deputy Chief Information Officer
CENTER FOR INFORMATION TECHNOLOGY EXCELLENCE

Dr. Larry Mendez
Deputy Chief Information Officer

LEARNING OPPORTUNITIES

"Excellence Lives Here"

You have FREE access to world class on-demand courses to learn professional skills that will make your resume and online profile stand out.

Professional
Pick up skills you can highlight for prospective employers will love. Learn how to manage time, projects, business technology, and more.

Quality Content
Taught by the best in the business with real world examples you can put into practice right away

On All Your Devices
Available anytime, anywhere

Linked in Learning

Scan to activate — Excellence Lives Here
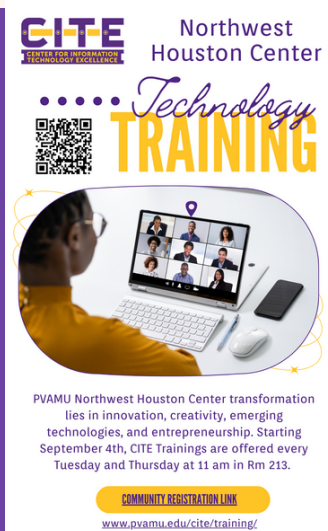
Linked in Learning

The Center for Information Technology Excellence has collaborated with Human Resources to bring LinkedIn Learning to the PVAMU Campus Community. This tool is available for students, faculty, and staff. Users do not need to have a LinkedIn profile to access PVAMU LinkedIn Learning. LinkedIn Learning is not mandatory but available to you as a free resource for professional development.

More Information

Northwest Houston Center Technology Training

PVAMU Northwest Houston Center transformation lies in innovation, creativity, emerging technologies, and entrepreneurship. Starting September 4th, CITE Trainings are offered every Tuesday and Thursday at 11 am in Rm 213.

Register Here

CITE CENTER FOR INFORMATION TECHNOLOGY EXCELLENCE
Northwest Houston Center

Technology **TRAINING**

PVAMU Northwest Houston Center transformation lies in innovation, creativity, emerging technologies, and entrepreneurship. Starting September 4th, CITE Trainings are offered every Tuesday and Thursday at 11 am in Rm 213.

COMMUNITY REGISTRATION LINK
www.pvamu.edu/cite/training/

Operational Excellence Program

Business Affairs created the Operational Excellence Program. A year-round program on Wednesdays that allows support staff to take courses like;

- **Microsoft Outlook & Cybersecurity**
- **Microsoft OneDrive**
- **Microsoft Teams**
- **Banner**

These sessions were previously closed to the campus community but have since opened up to everyone to reduce the number of duplicate or overlapping pieces of training taking place.

www.pvamu.edu/cite/training/

SUPPORT AT-A-GLANCE

Faculty/Staff

Students

Training Catalog

Contact Us

Helpdesk & Support Services
Provide technical support and manage incoming incident and service requests.

Email: servicedesk@pvamu.edu
Website: www.pvamu.edu/helpdesk
Phone: (936) 261-2525

Information Security
Provides users and system administrators with the tools and information they need to secure their systems and assistance with suspicious email links and attachments, or unusual pop-ups and activity on your computer.

Email: informationsecurity@pvamu.edu
Website: www.pvamu.edu/cite/informationsecurity
Phone: 936-261-9374

Network
For assistance with the PVAMU Wired and Wireless Network
Email: network_admin@pvamu.edu

Server
If you need assistance creating a server, Sharepoint - sites and access, OneDrive - Groups, Access, and data recovery, File Share - files recovery, Enterprise App for Azure SSO, Exchange - Shared mailboxes and calendar, mail recovery, display name changes, and needing a server created
Email: server_admin@pvamu.edu

CITE Training
To sign up or request group training for CITE resource tools

Email: techtraining@pvamu.edu
Website: www.pvamu.edu/CITE/TRAINING

Enterprise Services
For assistance with Ellucian Banner, Argos, PV Place, Panther Tracks, Degree Works, Laserfiche & Dynamic Forms and other Digital Applications
Email: ERPservices@pvamu.edu
Website: www.pvamu.edu/cite/digital-applications-solutions

Project Management
Serves as a guide in project selection, planning work, providing oversight, and reporting to executives related to information resource projects.

Email: pmo@pvamu.edu
Website: www.pvamu.edu/itgc/project-management
Phone: 936-261-9360

Audio Visual
For assistance with Classroom, Conference Room, and Digital Signage technology

Email: avsupport@pvamu.edu
Phone: 936-261-9379

www.pvamu.edu/cite