CITE

CENTER FOR INFORMATION TECHNOLOGY EXCELLENCE

SUPPORT AT-A-GLANCE

Students, Here's where you go & what you should know

Wireless Network

To register mobile devices on the PVAMU Wireless Network, visit www.pvamu.edu/wirelessnetwork

Helpdesk & Support Services

Visit www.pvamu.edu/helpdesk to submit a ticket or call (936) 261-2525.
To submit a ticket via email ONLY, please email servicedesk@pvamu.edu

Loaner Laptops & Chromebooks

Complete the **Loaner Laptop Request Form** to submit a request. Chromebooks are also available at the Tech it Out Kiosk in the library, MSC, College of Business, and College of Electrical Engineering.

Information Security

If you have clicked on a link in a suspicious email, opened a suspicious attachment, or noticed unusual pop-ups and activity on your computer, contact informationsecurity@pvamu.edu.

Panther Virtual Desktop

Allows students to access applications traditionally only available in department computer labs from anywhere at any time. Visit: www.pvamu.edu/vdi for more Virtual Desktop details.

Computer Labs & Printers

CITE General-Purpose Lab is on the 2nd Floor inside of J.B. Coleman Library in room 210. Use your PantherNetID and Password to gain access. Xerox patron printers are available for printing, scanning, copying, and faxing. For more details on how to print using PrintMe, visit www.pvamu.edu/library/laptops-print-scan-copy

Virtual Platforms

The suggested primary method for internal virtual communication is Microsoft TEAMS. PVAMU also supports ZOOM as an external communication tool. For more details on ZOOM at PVAMU, please visit www.pvamu.edu/dlearning/zoom-at-pvamu

Training Opportunities

To sign up for training visit www.pvamu.edu/CITE/TRAINING/ or to request group training, please email techtraining@pvamu.edu.