Logging into VPN



Note: If you have not already reset your password, you must do that before you can log into the VPN. You can find the instructions to reset your password: https://www.pvamu.edu/its/password-reset-instructions/.

Connecting to VPN

- 1. Open the Cisco AnyConnect Secure Mobility Client.
- 2. <u>Regardless</u> of which VPN address is listed, delete it and type in "vpn.pvamu.edu" and press "Connect".



3. A next pop-up window will open, however it will most likely be hidden behind the authentication window which also pops up. Locate the window and select Group: the appropriate group from those listed below.

Note: There are 3 possible groups:

"All Users" for Phone and Network Storage - available to all faculty and staff

• "Banner" for Banner users only	
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"IT Summent" for IT staff only

	• TI Sup	port for 11 stall only	\backslash		
→ C Apps & Ate	Gisco AnyConnect Login			Λ	
Gisco AnyC		PRAIRIE VIEW AMM UNIVERSITY Sign in user@pvamu.edu (NOT @student.pvamu.edu) Can't access your account? Sign-in options	Cisco AnyConnect vpn.pvamu.	nect vpn.pvamu.edu omplete the authentication process in the Banner	e AnyConnect Login window. \checkmark
Gro		Next If you need help with mult-factor or your password, please contact the help desk at 936-261-2525 or 877- 241-1752.			Cancel
			L.,		

- 4. Once you change to the correct Group it will reload the authenticator.
- 5. Next you need to select or enter your PV email address in the authenticator pop-up. (Make sure to review the Group before you log in, it may stop you from logging in if you do not have access to that Group.)
- 6. Enter your new email password and complete the multi-factor authentication to connect to the VPN.

Still unable to connect?

If you are unable to connect after following the above instructions, please call the IT Helpdesk at 936-261-2525.

