

Jarvis Kershaw

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PROFESSIONAL VALUE

- Service-oriented and people-oriented individual. Possess strong technical skills and excellent communication skills. Dedicated to providing exceptional customer service and to quickly getting customers' computer systems back up and running efficiently.
- Maintain desktop and server environments: identify architectural requirements, establish and upgrade systems, maintain quality service, and maintain technical knowledge.
- Able to work independently with little or no supervision, equally dedicated team player. Expert problem-solver. Sort through complex issues and conduct comparative analysis of multiple solutions. Passion for technology.
- Analyze complex functions, procedures, and problems to find creative, logical, and effective solutions. Achieve goals through patience, persistence, and perseverance.

PROFESSIONAL EXPERTISE

Software/Hardware Configuration	Network Firewalls
System Integration	Diagnosis & Troubleshooting
Maintenance Repair	Quality Control

TECHNICAL PROFICIENCY

TCP, HTTP, HTTPS, SMTP, DNS, UDP

RAM, HDD, MOTHERBOARD

CAREER PROGRESSION

DENMARK TECHNICAL COLLEGE, DENMARK, SC

2014-present

Computer Intern

- Built, maintained, and repaired computer systems to improve speed, reliability, and efficiency of operations.
- Perform hardware repairs, programming, troubleshooting, performance tuning on PC based equipment.
- Demonstrated high quality, results-driven, prompt, and professional customer service and support to instill confidence in technical advice and directions.

LAWRENCE LIVERMORE NATIONAL LABORATORY, LIVERMORE, CA

2016-2016

High Tech Laboratory Researcher

- Performed laboratory testing and assisted with Windows 10 Telemetry and Wireshark Research.
- Carried out office management functions, including data entry, report analysis, and fact finding.
- Assisted with special projects that involved the setup of laboratory's LAN, and creating simple database management systems to develop custom programs and forms.

BOSCH, NORTH CHARLESTON, SC

2014-2014

Assembler

- Perform hand and automatic assembly operations on components, sub-assemblies, and assemblies.
- Assess work for errors or compliance issues and make corrections and modifications when necessary.
- Conserved resources by only using the supplies, materials, and equipment necessary to complete assemblies.
- Notified supervisors of any production or quality issues that needed to be addressed.
- Sought to resolve discrepancies with assembly instruction by making production adjustments with the approval of management or immediate supervisors.

PERSONAL DEVELOPMENT

DENMARK TECHNICAL COLLEGE, DENMARK, SC

2017

Associates: Computer Technology

COMMUNITY OUTREACH

JENKINS ORPHANAGE FOR CHILDREN, NORTH CHARLESTON, SC	2015
Volunteer	
THE STUDIO BEAUTY SALON, NORTH CHARLESTON, SC	2015
Volunteer	
DENMARK TECHNICAL COLLEGE, DENMARK, SC	2015
Basketball Team Member	
DENMARK TECHINCAL COLLEGE COMPUTER CLUB, DENMARK, SC	2016
Vice President	