

PRAIRIE VIEW A&M UNIVERSITY

A Member of the Texas A&M University System

March 24, 2014

OFFICE OF BUSINESS AFFAIRS MEMORANDUM NO. 14-52 Distributed via Campus Email

To: Faculty, Staff & Students

From: Corey S. Bradford Senior Vice President for Business Affairs

Re: Information Technology Services Survey

Once again this year, the Offices of Business Affairs and Information Technology are working to identify ways to improve and deliver superior IT services to our campus community. To obtain and include your feedback in this task, we have compiled a campus IT satisfaction survey. We are requesting that you take a few minutes (less than10 minutes) of your time to complete the survey. It will help us to:

- identify better ways to deliver superior IT services;
- evaluate the performance of our IT service teams; and
- gauge progress towards our goal of providing excellent IT services to the community.

We value your feedback and thank you in advance for your participation! The survey link is provided below and again *will take less than 10 minutes to complete*.

Survey link: <u>https://ellucian.co1.qualtrics.com/SE/?SID=SV_cSUPLfjCezQ1F0F</u>

XC: Dr. George C. Wright

CSB/ps