February 10, 2021

To: All PVAMU Students

From: James M. Palmer
        Provost & Senior Vice President for Academic Affairs

        Steve Ransom
        Associate Vice President for Student Affairs/Dean of Students

Re: Major Cybersecurity Event

On February 4, 2021, Prairie View A&M University experienced a major cybersecurity event which immobilized all major network systems, impacting our ability to access critical day-to-day operational systems. The Cyber Response Team from The Texas A&M University System has been working continuously with our IT staff and others to restore systems as quickly and safely as possible.

Resuming Coursework
Coursework has been delayed since the cybersecurity event. Access to eCourses, Zoom, email, and other systems associated with course learning are to be up and ready tomorrow, but access will depend on each individual to perform an account password reset at http://www.pvamu.edu/passwordreset. Individuals experiencing issues with the reset should call the Help Desk at 936-261-2525 or 877-241-1752.

All courses resume on Thursday, February 11. Because course rigor and meeting course learning outcomes are fundamental to instruction, degree and professional success, course contact hours must be made up. Faculty will modify their syllabi and re-post them to eCourses and the Course Listing site by Tuesday, February 16th. All academic calendars will be updated on the web as soon as possible.

Altered Spring Break Week
Regretfully due to the cybersecurity event, there will be no spring break days this semester. Courses will continue according to their regular mode of delivery Monday, March 15 through Wednesday, March 17, but all courses will have virtual instruction days from Thursday, March 18 through Saturday, March 20. Students enrolled in first 8-week session courses will have their last day of class on Tuesday, March 16 with final exams on Wednesday, March 17.

Midterm Exams
Exams will be Monday and Tuesday, March 22 and 23.

Drop for Non-Payment and Financial Aid
Payment deadlines have been extended to Monday, February 15 by 5 p.m. Award and disbursement of CARES Act funds and Panther Success Grants will take place as soon as systems are back online. Refunds will be processed as soon as possible.

xc: Ruth J. Simmons