



PRAIRIE VIEW
A&M UNIVERSITY
NORTHWEST HOUSTON
CENTER

Annex L – NWHC Emergency
Management Plan (EMP)

A. Purpose

The purpose of the NWHC Emergency Management Plan is to provide safety and security for NWHC faculty, staff, students, and visitors. The plan provides guidance on emergency evacuation procedures and the execution of emergency evacuation drills and exercises. It also helps preserve structure order, minimize property damage, and ensure rapid recovery in times of emergency (natural or human-caused).

PVAMU Northwest Houston Center is committed to maintaining a high state of emergency preparedness by educating faculty and staff of their roles and responsibilities, conducting regular vulnerability assessments, regularly reviewing and revising policies and procedures, providing prepositioned emergency response resources, and routinely testing and evaluating emergency responses.

B. Being Prepared

Every member of the PVAMU Northwest Houston Center community should take steps in advance to be prepared for emergencies on and off campus. In addition to being familiar with campus emergency procedures, taking the following steps and having available the items suggested below can greatly enhance your ability to remain safe and or assist others during an emergency.

Steps:

- a) In case of an emergency, call 936-261-1394 (Northwest Campus Security Office). From an office phone, call 9-1-1 (Police) and/or 936- 261-1375 (University Police non-emergency phone number).
- b) Ensure your emergency contact information is updated.
- c) Always know your surroundings and at least two available exits.

C. Northwest Houston Center Emergency Notification Procedures

The following procedures should be used to notify the campus community of certain critical emergencies or dangerous situations that pose an imminent threat to the Northwest Houston Center community.

The Panther Alert System (PAS), which is Prairie View A&M University's (PVAMU) emergency notification system, gives the university the ability to communicate health and emergency information to the campus community via phone, SMS text messages, and e-mails.

Emergency Communication Systems

Notice of major emergencies on campus or in the immediate vicinity will be communicated by utilizing one or more of the following communication methods to alert the campus of immediate or imminent danger:

- Panther Alert System (PAS)-Emergency notifications via phones, cell phones, websites, text messages, and email. The Panther Alert emergency notification system allows students, faculty and staff who have a PantherNet username and password (which are the same as

their email username and password) to register numbers to receive text message and/or phone calls.

- Students, faculty and staff are automatically registered to receive the notifications, and can update their contact information as needed. Students, faculty and staff that no longer wish to receive emergency notifications are able to update their contact information and “opt out” of receiving these notifications by visiting the university’s Emergency website.
- Public Access: Parents, family, and friends of PVAMU can receive voice or text message emergency alerts by subscribing to the Panther Alert System. To learn how, visit: <https://pvamu.bbcportal.com>.
- PVAMU Northwest Campus staff who are trained to assist with safety and security programs.

The University Police Department (UPD) is the focal point for reporting emergency conditions at all times and will in most instances be the unit responsible for issuing initial emergency alerts utilizing the methods referenced above.

Emergency Events that Require Notifications

- Outbreak of meningitis; norovirus or other serious illness
- Approaching tornado, hurricane or other extreme weather conditions
- Earthquake
- Gas leak
- Terrorist incident
- Armed intruder
- Bomb threat
- Civil unrest or rioting
- Explosion
- Chemical or hazardous waste spill

For emergency conditions that may warrant altering or cancelling classes and/or normal operations, Risk Management & Safety Department (RMS) and/or UPD leadership will notify the Provost and Senior Vice President for Academic Affairs and/or the President.

Emergency Notification Content

For both law enforcement related and non-law enforcement related incidents, the content of the notification and necessary follow-up messages will provide information that will aid the campus community in response or evacuation measures. Follow-up notification will also be provided upon mitigation of the threat via the Panther Alert System

D. Emergency Evacuation Plans and Maps

All rooms are required to have evacuation plans. At a minimum, the evacuation plan must include all of the following:

- Egress routes, assembly points, and process for accounting for employees.
- List of evacuation team members and committee representatives.
- Clear outline of how to communicate plan changes and who needs to be contacted.
- Location(s) of areas of rescue assistance.
- Plans must be reviewed after initial creation, building structure updates, and annually.
- Current plans are available to all occupants upon request and will be available on the main campus website.
- Evacuation maps must be posted in common areas with primary and secondary exits.

E. Planning and Completing Evacuation Exercises

- Exercise frequencies are determined in accordance with requirements by Risk Management and Safety and University Police Department.
- The safety committee will collaborate with Risk Management and Safety and University Police Department to schedule an exercise.
- The safety committee will meet with evacuation teams prior to the exercise to discuss roles and responsibilities, rally points, etc.

F. Emergency Evacuation Procedures

- Prior to an evacuation, educate yourself on NWHC evacuation procedures on how to safely exit a building.
- Identify all available exits and exit routes. This will not always be the same way that you came into the building.
- Know your rally point location. Once you exit the building you should move away from the building to your rally point to give/receive information essential to everyone's safety.
- Identify areas of rescue assistance for individuals requiring assistance.
- Individuals needing assistance should be aware of what will happen in the event of an evacuation and communicate the plan for assistance to the NWHC's staff member.

G. Post Evacuation Protocol

The NWHC Team lead by the Safety Coordinator will complete an annual Post-Evacuation Summary for review and/or updates.

H. Procedures of Fire Evacuation

- When a fire alarm is activated, evacuation is mandatory
- Evacuate the building immediately
- Call emergency 911 from desk phone or from cell phone

- Follow instructions from supervisors, fire department, and/or the police
- Help those needing assistance to move from the area
- Do not re-enter the building until authorized to do so by emergency personnel

I. Procedures for Shelter in Place

Shelter in place means finding a safe location indoors, away from glass, and staying there until you are given an “all clear” or told to evacuate by first responders. You may be asked to shelter in place because of an active shooter; tornado; or chemical, or other hazardous situations.

- Monitor local TV stations, radio stations, weather related internet sites, etc. For local weather conditions, local media outlets will provide updates and information on severe weather. Check the PVAMU Northwest Houston Center Website which will be updated by the marketing communication department and/or office of information resource management www.pvamu.edu/northwest (A message will be posted on the home page regarding the operational status of the PVAMU Northwest Houston Center).

Online Resources

- National Weather Service
- PVAMU Emergency Notifications
- NBC Channel 2 Local Weather
- CBS Channel 11 Local Weather
- ABC Channel 13 Local Weather

J. Procedures for Armed Intruder

An armed intruder may be an active shooter - a person actively shooting a weapon and causing harm, or it could be an individual with a knife or other weapon.

- Call 911 from desk phone or from a cell phone. Give your exact location in the building, and address (9449 Grant Road, Houston, TX 77070).

K. Organization and Assignment of Responsibilities

1. Incident Commander -The first person on-scene will typically serve as the Incident Commander (IC), until relieved by a more senior person.
 - a. Advising personnel in the area of any potential threat and/or initiate evacuation procedures
2. Safety Coordinator

- a. Coordinates the emergency response planning process and maintains the most up-to-date emergency management plan
 - b. Responsible for training staff on the emergency management plan
 - c. Responsible for monitoring incident operations
 - d. Responsible for implementing strategic activities in order to lessen the immediate hazard, save lives and property
 - e. Maintains control of the situation, and restoration of normal organization operations
 - f. Responsible for record keeping of all incidents and drills
 - g. Implement annual exercises of th emergency management plan with staff
3. Security Officer – Public Safety
- a. Responds to all calls for service and addresses any situation it encounters
 - b. Advising personnel in the area of any potential threat and/or initiate evacuation procedures
 - c. Secures the area and makes necessary notification as required by the current situation
 - d. Responsible for implementing strategic activities in order to lessen the immediate hazard, save lives and property
 - e. Notifies UPD of an incident
4. Captain Leader
- a. Advising personnel in the area of any potential threat and/or initiate evacuation procedures
 - b. Responsible for implementing emergency management plan
 - c. May serve as Senior Incident Commander
 - d. May serve as back-up safety coordinator
 - e. Notifying UPD, Risk Management, Clery Coordinator and/or Supervisory Personnel of the incident
 - f. Responsible for evaluating and monitoring all situations
 - g. Responsible for sharing accurate information to the Office of Communications
5. Team Coordinator
- a. Advising personnel in the area of any potential threat and/or initiate evacuation procedures
 - b. Responsible for implementing the Emergency Management Plan

APPENDIX 1

Emergency Evacuation Plan

This document should be reviewed and updated, if necessary, at least annually. This plan must be communicated, distributed and stored in the security office. In the event of a fire, hazardous materials release or other hazardous situation requiring emergency response, please activate the fire alarm by pulling an alarm station and calling 9-1-1 and University Police.

Fire and Evacuation Drill Objectives

- Evaluate the effectiveness of the occupants abilities to evacuate the building
- Evaluate the effectiveness and adequacy of the written evacuation plan
- Evaluate the occupants' ability to recognize the fire alarm
- Determine whether the occupants take appropriate actions upon hearing/seeing the fire alarm
- Determine that the occupants begin the evacuation plan in an appropriate manner and/or per the plan

Emergency Plan Review

PVAMU Northwest Center Emergency Response Plan shall be reviewed annually by the PVAMU Northwest Houston Center Team lead by the designated Safety Coordinator.

Training

A formal training program shall be maintained that will ensure employees, and students are aware of the PVAMU Northwest Houston Center's emergency procedures. The NWHC Administration is charged with ensuring that the individuals they supervise participate in the safety training.

Record Keeping

The following information is required to be collected during evacuation drills:

- Identity of the person conducting the drill
- Date and time of the drill
- Notification method used
- Employees on duty and participating
- Number of occupants evacuated
- Problems encountered
- Time required to accomplish complete evacuation

Alarm Activation

Emergency evacuation shall be initiated by activating the fire alarm system.

Drill Times

Drills shall be held at unexpected times and under varying conditions to simulate the unusual conditions that occur in case of a fire.

Fire and Evacuation Drill Frequency and Participation

Exercise Type	Frequency	Participation
Fire Drill	Annually	Employees
Shelter-in-Place	Annually	All Occupants
Active Shooter	Annually	Employees
Tornado/Hurricane	Annually	All Occupants
Medical Emergency	Annually	Employees

DEFINITIONS:

Active Shooter - an individual actively engaged in causing harm to others in a confined and populated area.

Critical Incident / Emergency / Disaster - "an extraordinary event which places lives and or property in danger and requires the commitment and coordination of numerous resources to bring about a successful resolution." "Any situation where persons have been or are likely to be injured, property has or is likely to be severely damaged or destroyed, or there is the likelihood that normal campus operations will be disrupted."

Disaster - any event that seriously impairs or halts the operations of the PVAMU Northwest Houston Center and or causes major disruption of campus routines and operations. Casualties and severe property damage is likely.

Elevator Entrapment – elevator fails to move from floor to floor or an elevator door fails to open.

Fire Drill - a practice of the emergency procedures to be used in case of fire.

Major Emergency - any incident, potential or actual, which affects an entire building or buildings, and which disrupts the overall operations of the campus.

Medical Emergency - the sudden onset of a medical condition manifesting itself by acute symptoms of sufficient severity.

Minor Emergency - any incident, potential or actual, which will not seriously affect the overall functional capacity of the PVAMU Northwest Houston Center (e.g., events).

Natural Disaster - a natural event such as a flood, earthquake, or hurricane that causes great damage or loss of life.

Overdose - an excessive and dangerous dose of a drug.

Public Disturbance - an unlawful for any person to cause unreasonably disturbs the comfort, peace, or repose of another person or persons.

Shelter in Place - shelter in place means finding a safe location indoors and staying there until you are given an "all clear" or told to evacuate by first responders. You may be asked to shelter in place because of an active shooter, tornado, chemical, or other hazardous situations.

Medical Emergency

- Call 911 (from internal phones) or from cell phones.
- Notify human resources at 1727 to create an incident report.
- Incident reports should be reported to the Leave Team @ leaveteam@pvamu.edu.

When calling to report a medical emergency:

- Provide your name, location, number of people injured, description of the medical emergency.
- Nature of the emergency (fire, smoke, chemical spill, etc.).
- Any injuries that have occurred as a result of the emergency.
- Hazards present which may affect responding emergency personnel.
- Give a call back number in case of dropped calls and stay on the phone for instructions.
- Administer basic first aid (ONLY IF TRAINED).
- Do not move injured party.
- Stay with the injured party.
- Stay with the injured until help arrives.

Emergency Telephone Roster

Emergency - General	9-1-1
Houston Police Department	713.884.3131
Harris County Police	281.955.3362
University Police (Emergency)	4-9-1-1
Main Campus University Police (Non-Emergency)	936.261.1375
NWHC Security	936.261.1934
Cypress Creek Fire Department Station 23	281.894.0151
Main Campus Risk Management	936.261.1747
Main Campus Office of Compliance	936.261.2144

Responsibility	Staff Member
Captain Leader Post #1- Front Parking Lot	Executive Director or Designee
Captain Leader Post #2 - Back Parking Lot	Manager or designee (Employee & Visitor Logs)
Captain Leader Post #3 - East Wing	Program Coordinator or designee – AED/Med Bag
Captain Leader Post #4 - West Wing	Associate Director or designee – Fire extinguisher
Safety/ Traffic Control	Security Officer
Responsibility	Staff Member
Red Team Coordinator / Back Parking Lot	IT Professional
Blue Team Coordinator / East Wing	Executive Director’s Administrative Assoc.
Yellow Team Coordinator /Front Parking Lot	Front Desk Administrative Assoc.
Green Team Coordinator/West Wing	Customer Service Manager
Clear area/ Turn off lights/Close door	CITS, Instructional Designer
Clear area/ Turn off lights/Close door	NWHC Director of LIBRARY
Clear area/ Turn off lights/Close door	Librarian Assistant #1
Clear area/ Turn off lights/Close door	Librarian Assistant #2
Clear area/ Turn off lights/Close door	Academic Advisor II
Clear area/ Turn off lights/Close door	Director of MBA/EMBA
Clear area/ Turn off lights/Close door	Director of Graduate Programs
Clear area/ Turn off lights/Close door	Director of Continuing Education
Clear area/ Turn off lights/Close door	College of Business Administrative Associate
Clear area/ Turn off lights/Close door	Assoc. Director, EMBA
Clear area/ Turn off lights/Close door	Building Maintenance

Prior to Evacuation

- Know all exits so an alternate exit can be used in the event the closest exit is obstructed.
- Know all rally points location and routes to the rally points.
- Identify occupants who are unable to exit on their own and require assistance.

Upon hearing an announcement or alarm

- Immediately proceed towards the nearest exit.
- Do not use elevators when evacuating the building.
- If you are able, help those who need assistance.
- Move away from the building and proceed to your rally point.
- Check-in with the team coordinator and await further instructions from emergency response authorities.
- DO NOT RE-ENTER the building until emergency response authorities and/or staff indicate it is safe to do so.

Occupants/Room Number	Report to / Check -in
104 – 107, 211 – 214, Suite 225, 224, 226, Front lobby, Workroom, Security, and Upstairs Lounge	Yellow Team/ Front Parking Lot
114 – 116, Computer Lab 117, and Library	Red Team/ Back Parking Lot
108 – 113, 202 – 209, Fitness Center, Kitchen, and Dean’s Suite	Blue Team/ East Wing
118, 120 – 123, and 215 - 223	Green Team/ West Wing
Custodian(s)	Nearest Exit/ Team
Visitors	Nearest Exit/ Team
Graduate Assistants	Designated area or Nearest Exit/ Team
Undergraduate Assistants	Designated Area or Nearest Exit/ Team

APPENDIX 3

Evacuation Debrief

Facility:	_____
Facility Address:	_____
Facility City:	_____ Zip Code: _____
Date of Drill:	_____
Time Initiated:	_____ Time Occupants Vacated: _____ Elapsed Time: _____
Drill Monitor's Name:	_____ Title/Position: _____

PRE-DRILL ASSESSMENT:

- Evacuation routes posted Yes No
- Exits are clearly marked Yes No
- Exit doors are operating properly Yes No
- Egress routes free of obstruction Yes No

PLAN:

- Evacuation performed according to plan Yes No
- Occupants met at designated areas Yes No
- Meeting places are a safe distance from building Yes No
- Fire Dept. ("mock") notified Yes No
- Evacuation performed according to plan Yes No
- Drill/Response Team went according to plan Yes No

Method of Drill Activation:

- Alarm Activation
- By Word of Mouth
- Fire alarm heard in all areas

EVACUATION:

- Drill Preannounced Yes No
- Fire Department present Yes No
- Houston Police Department notified Yes No
- University PD notified Yes No
- Restrooms checked for occupants Yes No
- Special needs persons accommodated Yes No
- Visitors accounted for Yes No
- All occupants participated and evacuated Yes No

Overall response of occupants Satisfactory Unsatisfactory

Number of occupants evacuated: Visitors: _____ Staff: _____ TOTAL: _____

Strengths

Needs Improvement

Action Plan

APPENDIX 4

**Drill Debrief
Emergency Drill Reporting Form**

This document must be kept at the Prairie View A & M University Northwest Houston Campus for one year after completion.

Notification/ Alert Method for every drill was:

Phone Voice Notification Walkie-talkie Other: _____

Tornado Drill or Lock-down Drill

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Date												
Time												
Number of students												
Number of Faculty												
Number of Staff												
Length of Drill												