PRAIRIE VIEW A&M UNIVERSITY

Please Check-In
    Kiosk
    Computer
    Mobile Device

http://www.pvamu.edu/academicaffairs/2015-aacheck-in/
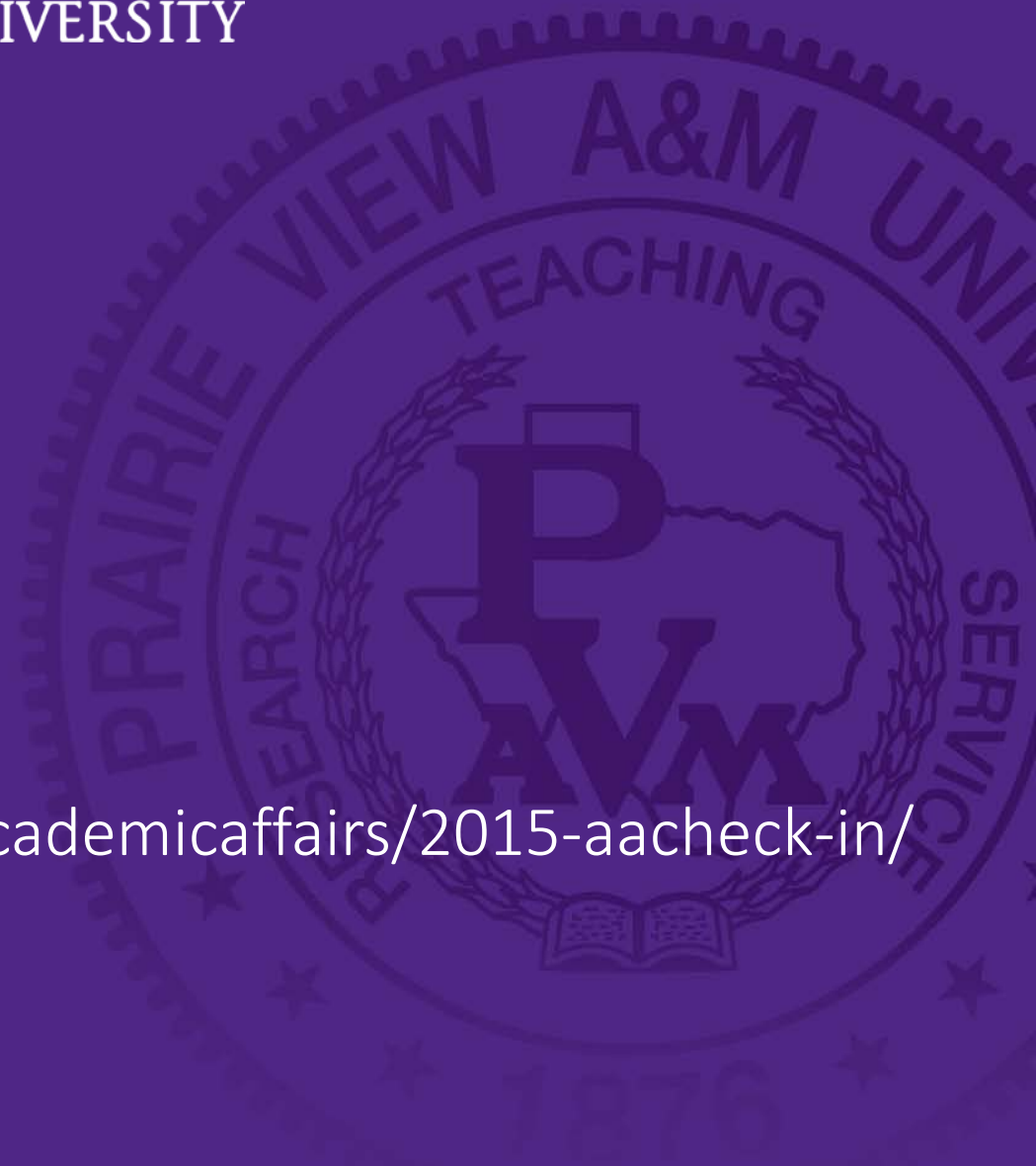
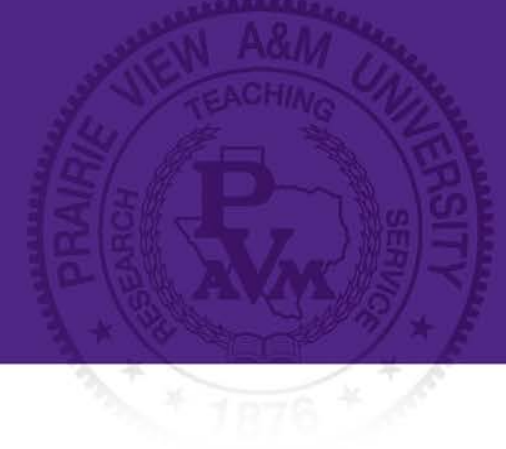# PRAIRIE VIEW A&M UNIVERSITY

ACADEMIC AFFAIRS

Academic Affairs and Technology

Information Technology Services

Rodney Moore – CIO

Demitris Cambric – Executive Director for Academic Technology

- **Information Management Resources**

- **Distance Learning**

- **Academic Affairs Technology**

- **Information Technology Services**

- **Q&A**

Technology & Learning

- **Information Management Resources**
  - **Divided into 4 Areas**
    - Information Resource
      - Banner, Cognos, Laserfiche, anhd Project Management (ITS)
    - Information Security
      - Computer users and system administrators
    - Telephone Office
    - Web Services
  - Liaison - Information Technology Services

- **Distance Learning**
  - Online
  - Hybrid
  - Web-Assist
  - 2-Way Video
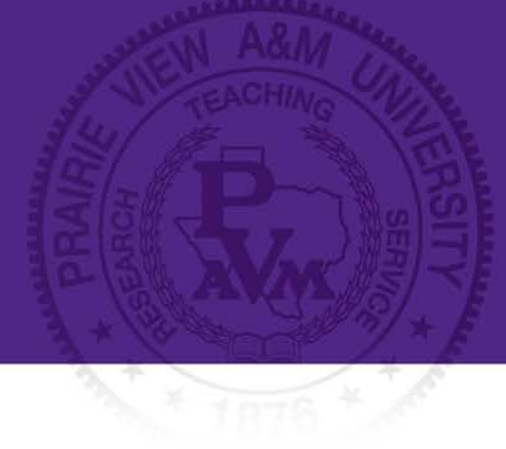
- **Academic Affairs Support**
  - Reduce redundancy
  - Fiscal Responsibility
    - Contract Review
  - Streamline Processes
  - Process Automation
  - Technology Compliance
  - Training

- **Implementation Projects**
  - Degree Works
    - CAPP
    - Catalog
  - Recruiter
  - Pilot
  - Academic Works

- **Technology Support**
  - Audio Visual
  - Desktop/Lab Support
- **Classroom Standards**
- **Curriculum Information Management (CIM)**
  - Includes Programs
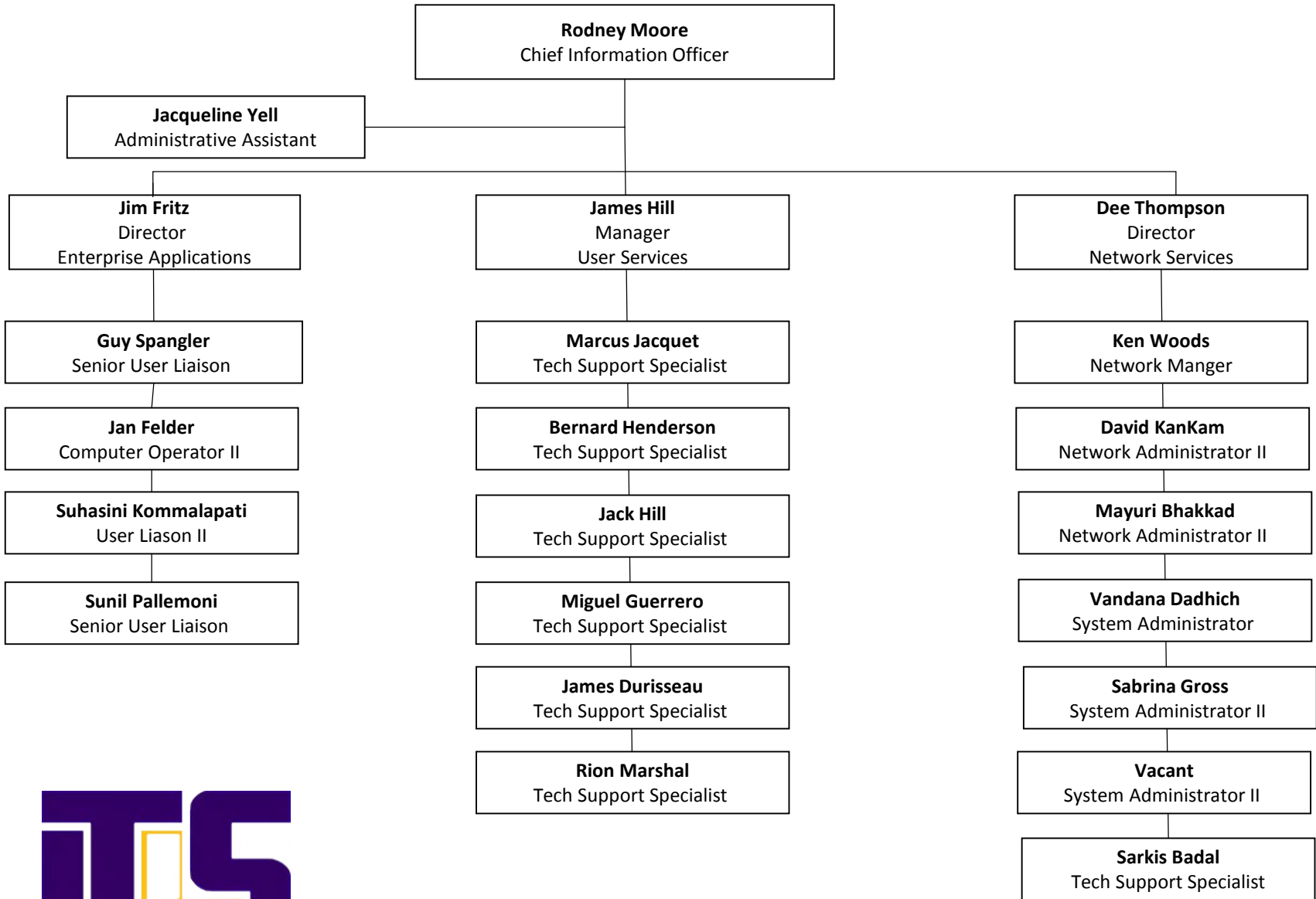- **Data Repository and Retention**
  - Laserfiche
  - BDMS
- **Qualtrics**

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                          ┌─────────────────────────────┐
                          │        Rodney Moore         │
                          │  Chief Information Officer   │
                          └─────────────────────────────┘
    ┌──────────────────────────┐
    │      Jacqueline Yell      │
    │  Administrative Assistant │
    └──────────────────────────┘
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Jim Fritz	James Hill	Dee Thompson
Director	Manager	Director
Enterprise Applications	User Services	Network Services

Guy Spangler	Marcus Jacquet	Ken Woods
Senior User Liaison	Tech Support Specialist	Network Manger

Jan Felder	Bernard Henderson	David KanKam
Computer Operator II	Tech Support Specialist	Network Administrator II

Suhasini Kommalapati	Jack Hill	Mayuri Bhakkad
User Liason II	Tech Support Specialist	Network Administrator II

Sunil Pallemoni	Miguel Guerrero	Vandana Dadhich
Senior User Liaison	Tech Support Specialist	System Administrator

	James Durisseau	Sabrina Gross
	Tech Support Specialist	System Administrator II

	Rion Marshal	Vacant
	Tech Support Specialist	System Administrator II

		Sarkis Badal
		Tech Support Specialist

PRAIRIE VIEW A&M UNIVERSITY

ACADEMIC AFFAIRS

Enterprise Applications -Director Jim Fritz

- Project Highlights 2015
  - Banner Data Defense
  - Completed > 70 Enhancements
  - Ellucian Pilot
  - Banner Document Management

Future Projects 2016

- Banner XE
- Luminis 5 (PV Place)
- Recruiter
- Ellucian Identity Services (Single Sign On)

Network Services -Director Dee Thompson

Project Highlights 2015

- Phone System Upgrade
- Completed > 25 projects
- Resident Housing Wireless Upgrade
- WebEx

Future Projects 2015

- Syncplicity
- Email Archiving
- Call Center Software
- Duo – Two factor authentication

User Services – Manager James Hill

Project Highlights 2015

- Completed > 700 helpdesk tickets
- Verdiem Power Surveyor
- PrinterLogic

Future Projects 2016

- Desktop Computer Lifecycle replacement

Projects for Consideration

- Enterprise Fax Server
- Upgrade campus from 100Mbs to 1Gbs as standard wired desktop connection
- VDI – Virtual Desktops
- CRM for Advancement

Q&A