Please Check-In  
Kiosk  
Computer  
Mobile Device  

http://www.pvamu.edu/academicaffairs/2015-aacheck-in/
Academic Affairs and Technology

Information Technology Services

Rodney Moore – CIO

Demitris Cambric – Executive Director for Academic Technology
• Information Management Resources
• Distance Learning
• Academic Affairs Technology
• Information Technology Services
• Q&A
• **Information Management Resources**
  
  • **Divided into 4 Areas**
    
    • Information Resource
      
      • Banner, Cognos, Laserfiche, anhd Project Management (ITS)
    
    • Information Security
      
      • Computer users and system administrators
    
    • Telephone Office
    
    • Web Services
  
  • **Liaison - Information Technology Services**
• Distance Learning
  • Online
  • Hybrid
  • Web-Assist
  • 2-Way Video
• **Academic Affairs Support**
  - Reduce redundancy
  - Fiscal Responsibility
    - Contract Review
  - Streamline Processes
  - Process Automation
  - Technology Compliance
  - Training

• **Implementation Projects**
  - Degree Works
    - CAPP
    - Catalog
  - Recruiter
  - Pilot
  - Academic Works
• Technology Support
  • Audio Visual
  • Desktop/Lab Support
• Classroom Standards
• Curriculum Information Management (CIM)
  • Includes Programs
• Data Repository and Retention
  • Laserfiche
  • BDMS
• Qualtrics
Enterprise Applications - Director Jim Fritz

- Project Highlights 2015
  - Banner Data Defense
  - Completed > 70 Enhancements
  - Ellucian Pilot
  - Banner Document Management

Future Projects 2016
- Banner XE
- Luminis 5 (PV Place)
- Recruiter
- Ellucian Identity Services (Single Sign On)

Network Services - Director Dee Thompson

Project Highlights 2015
- Phone System Upgrade
- Completed > 25 projects
- Resident Housing Wireless Upgrade
- WebEx

Future Projects 2015
- Syncplicity
- Email Archiving
- Call Center Software
- Duo – Two factor authentication
User Services – Manager James Hill

Project Highlights 2015
• Completed > 700 helpdesk tickets
• Verdiem Power Surveyor
• PrinterLogic

Future Projects 2016
• Desktop Computer Lifecycle replacement

Projects for Consideration
• Enterprise Fax Server
• Upgrade campus from 100Mbs to 1Gbs as standard wired desktop connection
• VDI – Virtual Desktops
• CRM for Advancement