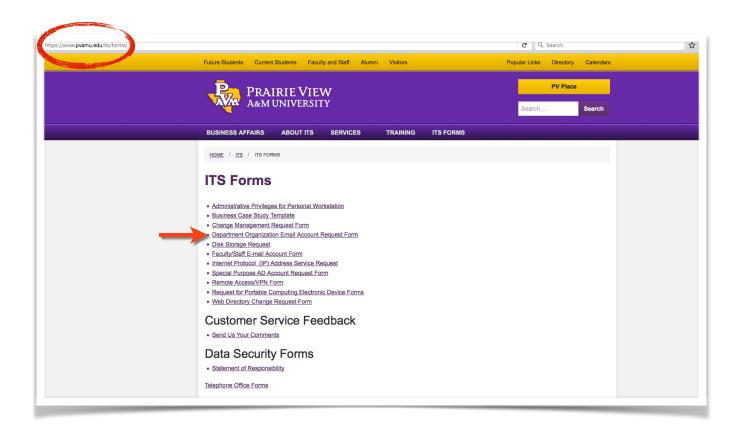
# Academic Technology:

Email Account Requests



# **Requesting Email Accounts**

Requesting an Email account for a department or special needs requires approval from your Department Head or Dean. The form you will need to request an email account is located at "www.pvamu.edu/its/forms"



## A message from ITS....

All requests must be printed and signed before request will be honored. Send completed form to Information Technology Services SR Collins Room 126. Please <u>allow 3 business days</u> for processing.

Department/Organization Email Account	Date Requested:
All requests must be printed and signed before request wil Technology Services SR Collins Room 126. Please allow 3 b	l be honored. Send completed form to information usiness days for processing.
Department:	Office Location:
Department Head/Dean:	
Phone Number:	
E-mail Address:	
Dept. Head:	
Signature (Mandatory)	

Type of Service: New Account Delete Account

Email Account

Please Check the Appropriate Boxes

Requested Email Name (Alias):

### **Department Information**

This section is where you would specify the department requesting the email account. The Department Head or Dean's contact information is required in this section as well. As stated on the form, the Department Head or Dean's signature is mandatory.

#### **Email Account Type**

This section is where you would specify if the account you are requesting is a new account or a removal of an account. You will also supply the name of the email account in this section as well.

	Email Address	@pvamu.edu
		@pvamu.edu

#### **Email Account Users**

This is the final section you will need to pay attention to. Depending on your request, creation or deletion of an account, you will check the box accordingly. You will then list all users that will access this box in the area provided. When all fields are completed, please submit the form to ITS as described in the "Message from ITS" section. Please allow the stated time to fulfill the request.

Once your request is fulfilled, you will receive an email from ITS confirming your account request.



#### **Technical Support**

Should you have issues with the A\V system please submit a service request at the either of the following:

academictechnology@pvamu.edu

http://www.pvamu.edu/academicaffairs/academic-technology/

OR

https://pvamu.col.qualtrics.com/jfe/form/SV\_bI5I9lGJiaM54IB

OR

#### Call extension 2525.

In any case please include the the above information. Academic Technology should be the first contact for any issues you experience.