

JOHN B. COLEMAN LIBRARY
REFERENCE AND INFORMATION SERVICES DEPARTMENT
DESK STATISTICS FY08-09

	YTD	Sept. '08	Oct. '08	Nov. '08	Dec. '08	Jan. '09	Feb. '09	Mar. '09	Apr. '09	May '09	Jun. '09	Jul. '09	Aug. '09
REFERENCE DESK													
Query Source													
Walk-In	7041	1093	971	841	308	436	811	533	607	331	400	329	381
Telephone	1285	173	158	92	73	83	113	104	98	120	79	106	83
Email	164	12	18	14	5	13	15	27	12	5	20	12	9
Total	8488	1278	1147	947	386	532	939	608	717	456	499	447	473
INSTRUCTION													
Total BI Sessions (R)	136	28	18	5	0	8	44	14	11	0	8	0	0
BI Attendees Expected	3815	740	599	117	0	225	1215	429	310	0	180	0	0
Actual BI Attendees	2452	571	423	88	0	122	714	307	85	0	142	0	0
Number of R team taught	4	0	0	0	0	2	1	0	1	0	0	0	0
Number of R repeat	12	0	0	0	0	0	4	8	0	0	0	0	0
One-on-One Sessions (S)	2911	411	404	410	111	207	376	285	265	119	181	145	98
Make Time for Research Workshop (W)	21	0	5	2	1	2	2	4	5	0	0	0	0
Attendees	2	0	0	2	0	0	0	0	0	0	0	0	0
Tours (T)	27	2	0	0	0	4	2	0	0	0	2	1	16
Expected Attendance	1700	58	0	0	0	62	32	0	0	0	75	38	1435
Actual Attendance	1700	58	0	0	0	62	32	0	0	0	75	38	1435
Total Sessions (R+S+W)	3253	439	427	417	112	217	422	303	288	119	189	145	98
Tot. Exp. Attendance	6681	1151	1003	527	111	287	1591	714	575	119	361	145	98
Actual total	5296	982	827	505	111	184	1090	592	350	119	323	145	98
COLLECTION USAGE													
Ready Reference	25	1	4	5	0	0	9	5	0	1	0	0	0
Reference Stacks	1072	6	223	136	37	44	108	161	87	45	132	52	41
Total	1097	7	227	141	37	44	117	166	87	46	132	52	41
Room 126D Scanner*	198	n/a	n/a	n/a	n/a	n/a	n/a	15	38	41	37	23	35
Room 126D Typing*	35	n/a	n/a	n/a	n/a	n/a	n/a	7	9	7	2	3	7
Room 126D Total*	233	n/a	n/a	n/a	n/a	n/a	84	60	47	48	39	26	42
RESEARCH													
Number of Requests**	6	0	0	0	0	0	1	0	0	0	0	5	0
Dedicated Hours**	58	0	0	0	0	0	1	0	0	0	0	57	0
PRINTOUTS	1,120,014	138,551	159,627	131,256	56,327	77,586	147,698	112,666	102,027	48,241	66,326	50,846	28,818

*126D data not delineated before March 16, 2009

**As of July 2009, this also includes Dissertation Editorial Guidance