

Unit: John B. Coleman Library (April 20, 2007)

Assessment Cycles

Name of Measure	Report Completed Yes or No	Targeted Population	Type of Measure				Administrations Period		Frequency	Description/ Purpose	Where Assessed/ Location/ Format	Outcome/ What Assessed?
			Standardized Test	National Survey	Local Survey	Other: Specify	Past	Future				
User (Patron) Satisfaction Survey	No	All Library Users and Samples of Non-Users			X		Fall 2003, Spring 2007	2007 to 2009	Semi-Annual, Near end of Fall and Spring Semesters	Students, Faculty and Staff Self-Reports of Library Services, Programs and Resources	Conducted Campus-Wide; Online at Library Website; and Paper Forms on Library 1 st Floor, and distributed to various locations on Campus	Perceptions and Satisfaction of Library Services, Programs, Resources, and Staff Assistance
Library Research Instruction Evaluation Form	Yes	Students in classes where Librarians have provided face-to-face Instruction			X		2005 to 2007	2007 to 2010	Every Semester, at end of each Instruction Period	Student Self-Report on Orientation to Library and Library Research Presentations.	Evaluation forms distributed at end of each Instruction period, and available online.	Quality of Student Learning; and Effectiveness of Instruction by Librarians.
Library Annual Departmental Assessment Forms	No	Assessment of Library Departmental Goals and Objectives				X	Spring 2007	2007-2010	Annually at the beginning and end of the Academic Year.	Formulation, Implementation and Evaluation Departmental Goals and Objectives	Internal Evaluation of each Library Department, using In-house Assessment Forms	Outcomes of Departmental Goals and Objectives related to Library Services, Programs, and Resources.

