

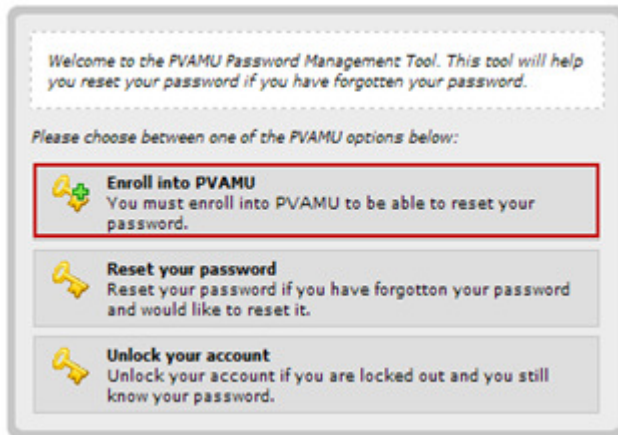
Password Management Tool

Instructions

Enrolling

Go to <https://password.pvamu.edu>

1. Click on **Enroll into PVAMU**

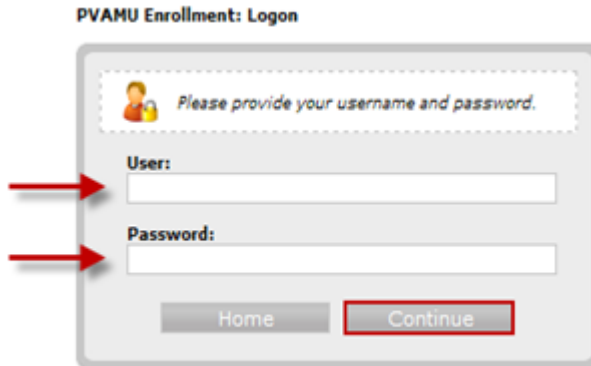


Welcome to the PVAMU Password Management Tool. This tool will help you reset your password if you have forgotten your password.

Please choose between one of the PVAMU options below:

- Enroll into PVAMU**
You must enroll into PVAMU to be able to reset your password.
- Reset your password**
Reset your password if you have forgotten your password and would like to reset it.
- Unlock your account**
Unlock your account if you are locked out and you still know your password.

2. Type in your **PVAMU Username and password**
3. Click the **Continue** button



PVAMU Enrollment: Logon

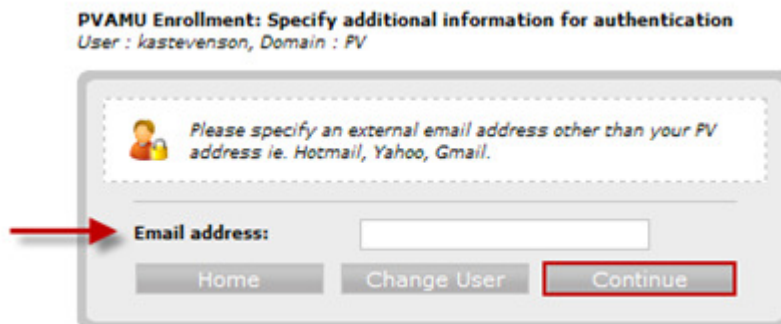
Please provide your username and password.

User:

Password:

Home **Continue**

4. Enter an alternate email address that is **not** a Prairie View email (ex. Gmail, Yahoo)



PVAMU Enrollment: Specify additional information for authentication
User : kastevenson, Domain : PV

Please specify an external email address other than your PV address ie. Hotmail, Yahoo, Gmail.


Email address:


Home Change User **Continue**


5. Pick your questions, input your answers and press **Enroll**


PVAMU Enrollment: Specify questions and answers
User : kastevenson, Domain : PV

Please specify questions and provide an answer for each specified question.


Question 1:
 
Answer:
Confirm:

Question 2:
 
Answer:
Confirm:

Question 3:
 
Answer:
Confirm:



6. You have enrolled successfully. Click **Home**


 **Congratulations!**
You have enrolled successfully into the Self Service Reset Password Management program!


Resetting Your Password


1. Click **Reset Your Password**

Welcome to the PVAMU Password Management Tool. This tool will help you reset your password if you have forgotten your password.

Please choose between one of the PVAMU options below:


 **Enroll into PVAMU**
You must enroll into PVAMU to be able to reset your password.

 **Reset your password**
Reset your password if you have forgotten your password and would like to reset it.


 **Unlock your account**
Unlock your account if you are locked out and you still know your password.

2. Input your **PVAMU username**
3. Click **Continue**

PVAMU Password Reset: Identification


 Please provide your username.

User:



4. Answer all of the security questions you selected when you enrolled
5. Click **Continue**




PVAMU Password Reset: Answer questions
User : kastevenson, Domain : PV

 Please answer all questions and provide a new password to reset your password.

Question 1: What is the name of the person who you first kissed?
Answer:


Question 2: What is your maternal grandmother's maiden name?
Answer:

Question 3: What was your childhood nickname?
Answer:




6. Enter the **pin code** that was sent to the email address you provided

PVAMU Reset: Email Authentication
User : kastevenson, Domain : PV

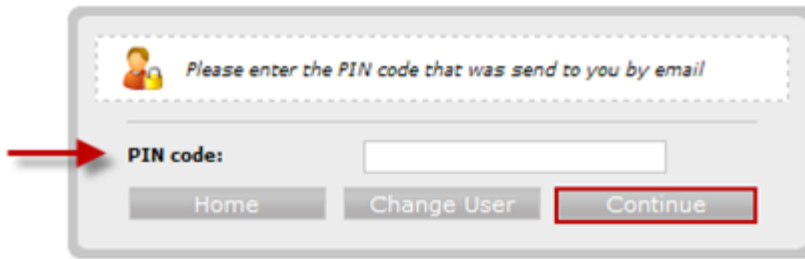
 Please enter the PIN code that was sent to you by email

PIN code:



7. Input **new** password and **confirm**

PVAMU Reset: Email Authentication
User : kastevenson, Domain : PV

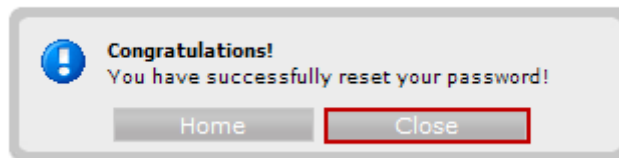


Please enter the PIN code that was send to you by email

PIN code:

Home Change User **Continue**

*You have now changed your password. Click **Close**



*If you take too long on any screen you will come to this error message and will have to start over

