

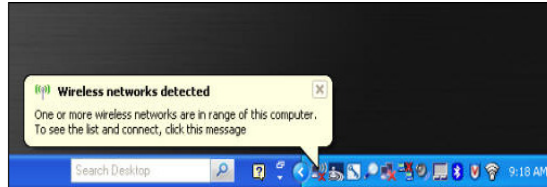
Clean Access - Getting Started Guide - Win XP

Before you begin you will need the data encryption key code. Check your email or call the Helpdesk at 936-261-2525 to obtain the key code. You will also need to remove any unlicensed anti-virus software from your computer.

Connecting to the PVAMU Wireless Network

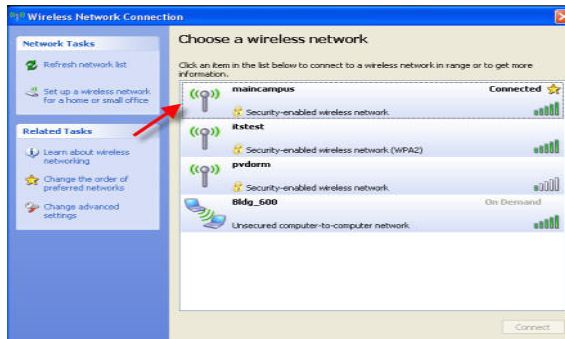
If you were previously connected to the PVAMU Wireless Network

Right click on the dialog box **Wireless networks icon**



Choose a **wireless network**

Right Click **pvdorm**



Type the **Network key** (data encryption key code) in both text boxes

Click **Connect**



The successful connection is indicated in the Choose a wireless network window



Before installing the Clean Access Agent

Un-Install Software on Your Computer

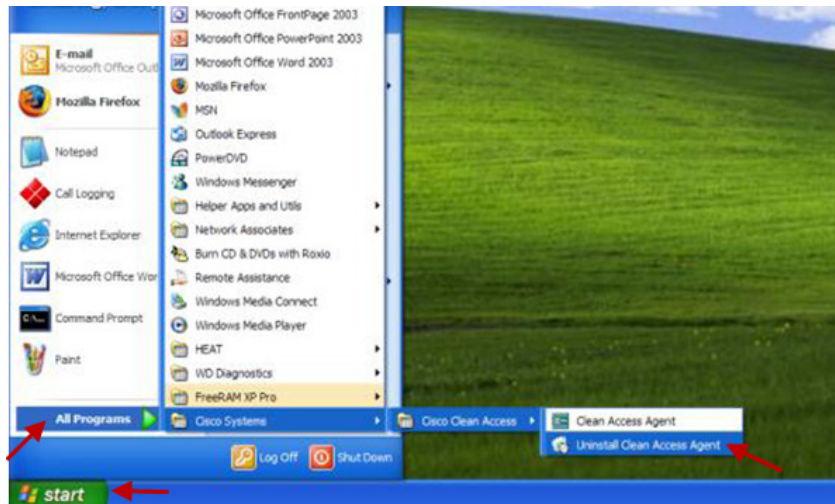
If you have un-licensed or un-supported antivirus software on your computer you **must** uninstall the software before installing any other antivirus software including the university's free version of McAfee for students.

Click **Start**

Click **All Programs.**

Click **Cisco Systems**

Click **Uninstall Clean Access Agent**



Installing the Clean Access Agent

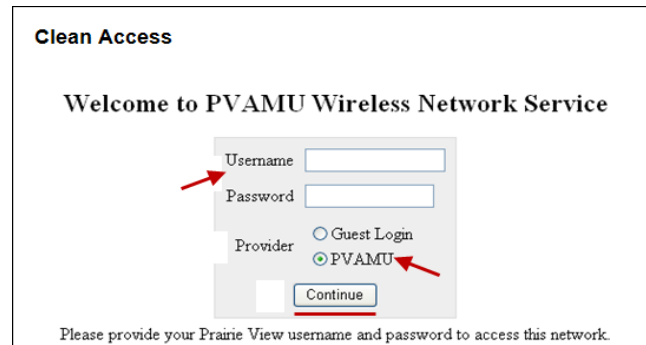
Authentication

Open an Internet Browser window; you will be redirected to the PVAMU Wireless Clean Access

Enter your PVAMU email **Username** and **Password**

Provider: select **PVAMU** is selected

Click **Continue**



Client Download

Click **Launch Cisco NAC Windows Agent 4.7.2.10**

Network Security Notice: This network is protected by a Cisco NAC Appliance Agent, a component of the Cisco NAC Appliance Suite. The Agent ensures that your computer meets the requirements for accessing this network, and helps you keep your computer secure and up-to-date.

Please use the Agent to log in to the network.

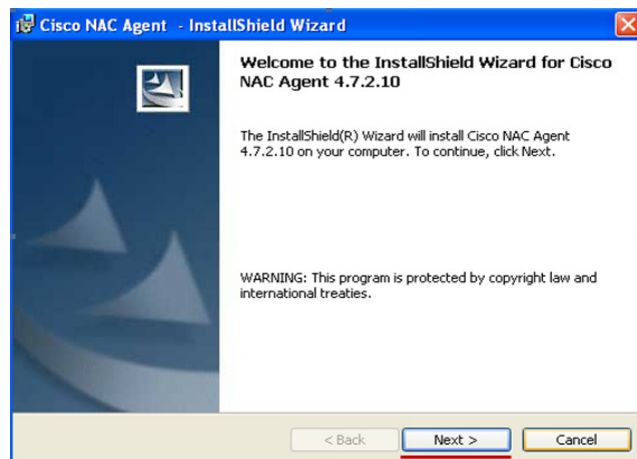
If you don't have the Agent software yet, download it by clicking the button below. After downloading the installation file, run it to complete the installation.

If you have already downloaded and installed the Agent, please close this window and right-click the Agent icon in the system tray and choose Login from the menu. Please enter your PVAMU email username and password in the login window.

[Launch Cisco NAC Windows Agent 4.7.2.10](#)

Note: If you are already running the NAC Agent and you are connected through a slower connection (such as VPN or dial-up), please wait as it might take a few moments for the Agent to pop up.

Click **NEXT**



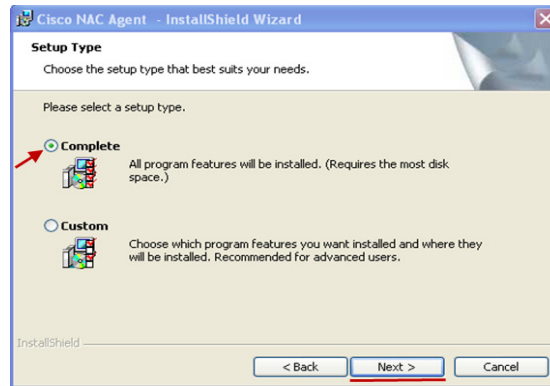
Select **I accept the terms in the license agreement**

Click **Next** to continue

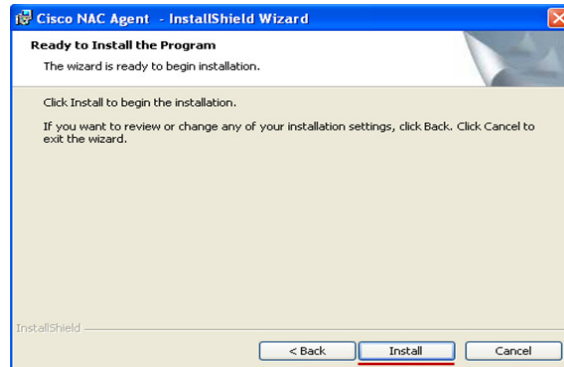


Select **Complete**

Click **Next**

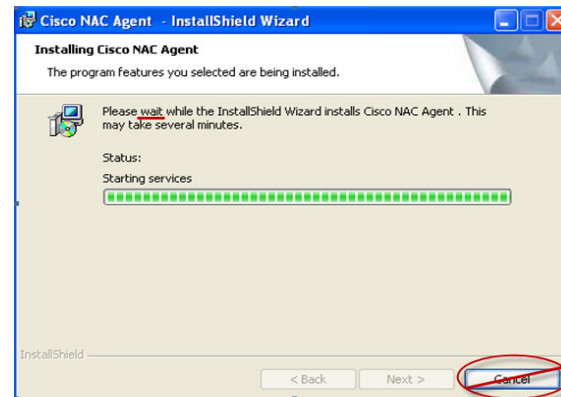


Click **Install**



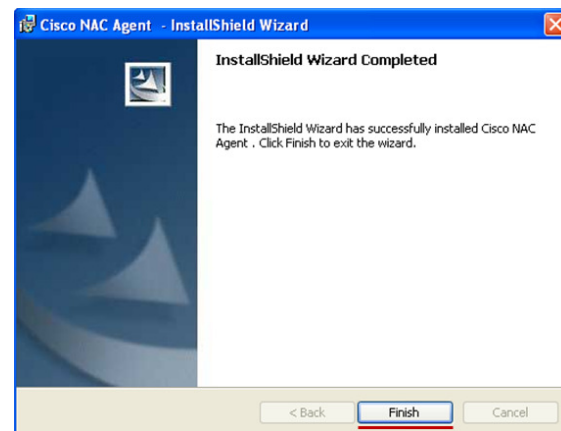
Please wait while InstallShield Wizard installs Cisco NAC Agent

DO NOT click Cancel



Click **Finish**

After Cisco is installed, restart your computer. After you restart, it could take between 5-10 minutes for Cisco NAC to load and ask you to login. The wait time depends on your personal computer's speed and how many things load when Windows starts. Be patient. If nothing happens after 10 minutes, right-click the Cisco NAC Agent icon on the taskbar. Be sure "Popup Login Window" is checked.



Execute the Client

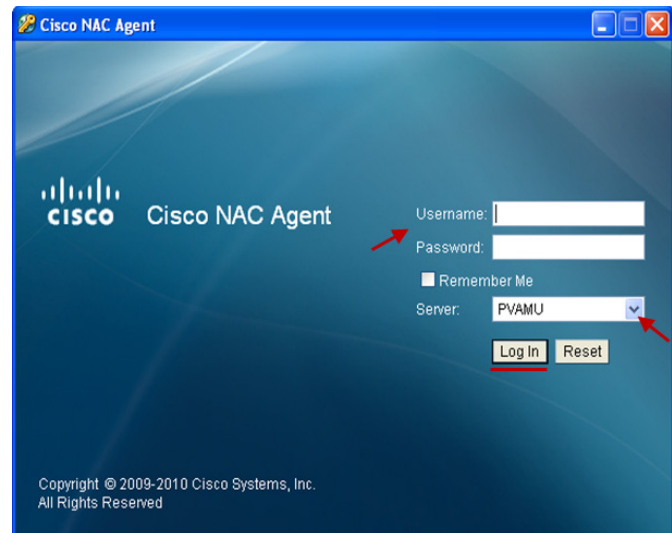
Once the Clean Access (NAC) Agent is installed, you will be prompted to log in again.

Enter your PVAMU email **User Name** and **Password**

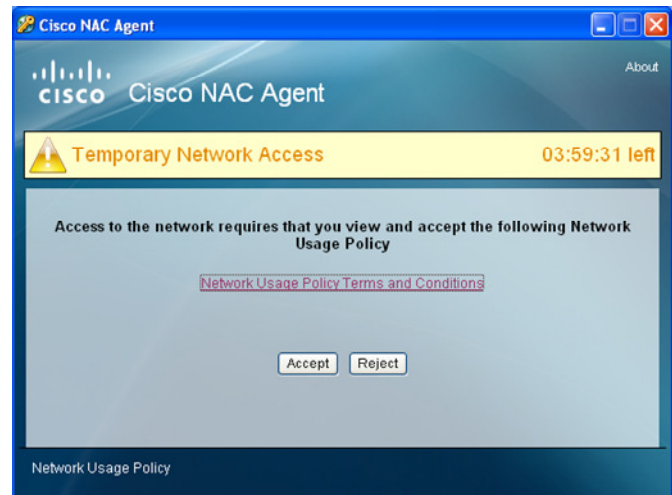
Server: Select **PVAMU**

Click **Log In**

The Clean Access Agent will scan your computer to verify that you have proper virus protection and the latest Windows Updates. If your computer satisfies all of the requirements, you will be prompted to read and accept the PVAMU Network Usage Policy.



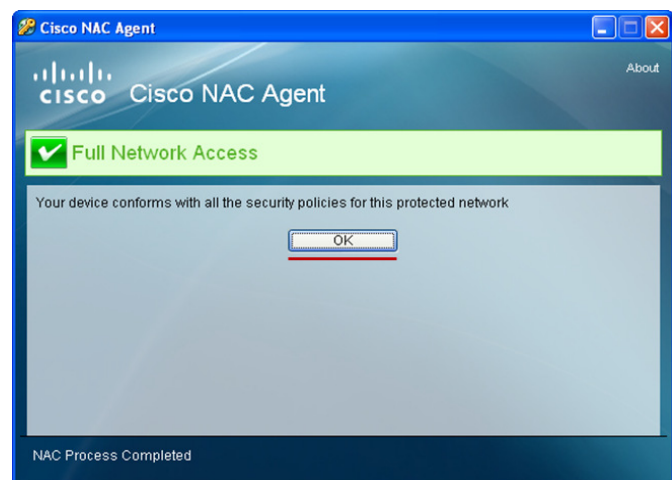
Click **Accept**



You are successfully logged in to the network.

Click **OK**.

The Clean Access (NAC) Agent icon will appear in your System Tray (near the clock). You are now connected to the campus network and may use the Internet and other network services.



Validation Checks

If your computer does not meet the security requirements necessary to grant you access to the PVAMU network, you will be given **Temporary Access** to the network to correct the problem for **only 4 hours**. This type of access limits your network connection to sites and services that allow you to correct these security issues.

Instructions for each requirement needing to be met will be given so that you can easily update your computer and get onto the network.

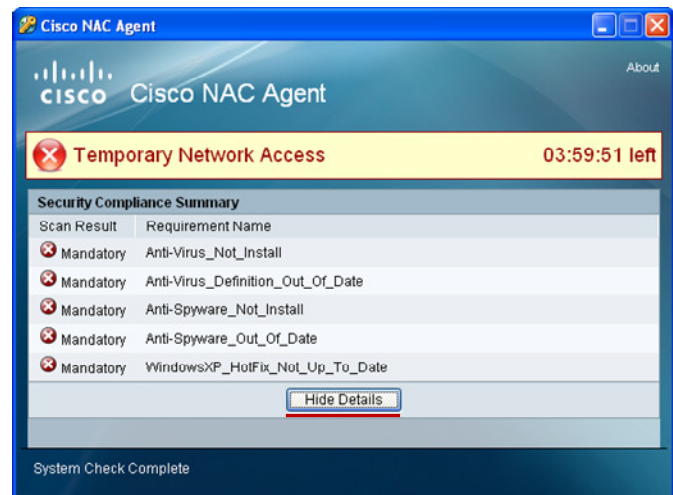
Click **Show Details**

The Security Compliance Summary indicates those programs that are either missing or need updated on your

Please refer to www.pvamu.edu/its for available instructions.

Click **Hide Details** to return to the Temporary Network Access screen

Click **Repair** and follow the on-screen instructions to satisfy the requirements.

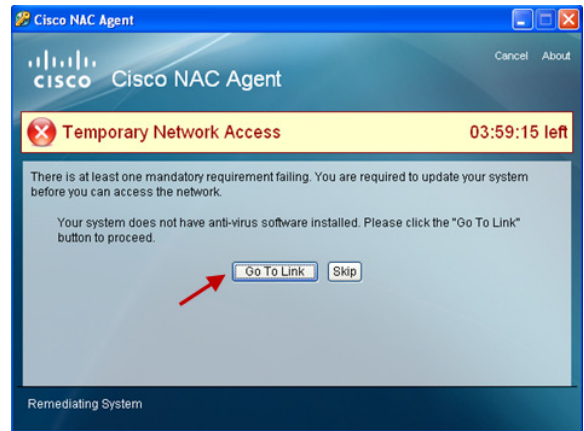


Anti-Virus Not Installed

If your computer does not have a supported antivirus program, you will be prompted to install a free PVAMU copy of McAfee anti-virus software.

Click **Go To Link**. You will be redirected to the ITS Antivirus Tools webpage.

<http://pvamu.edu/antivirustools>



The **Antivirus Tools** webpage allows you to download McAfee Antivirus and Spyware software.

Students:

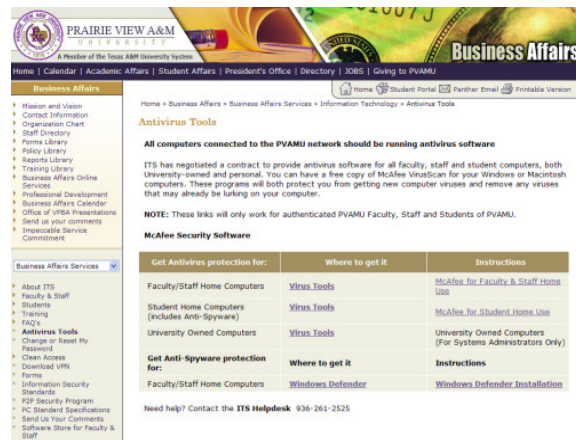
Click **McAfee for Student Home Use**

Follow the instructions to install McAfee Antivirus and Spyware software

Faculty:

Click **McAfee for Faculty & Staff Home Use**

Follow the instructions to install McAfee Antivirus software.

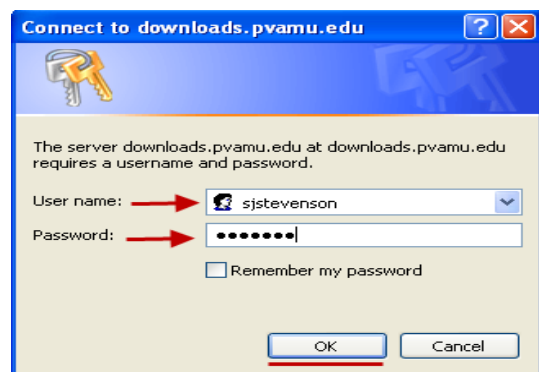


You will be asked to enter your PVAMU email **Username** and **Password**
Once the Anti Virus software is installed

Click **Close**

Restart the computer

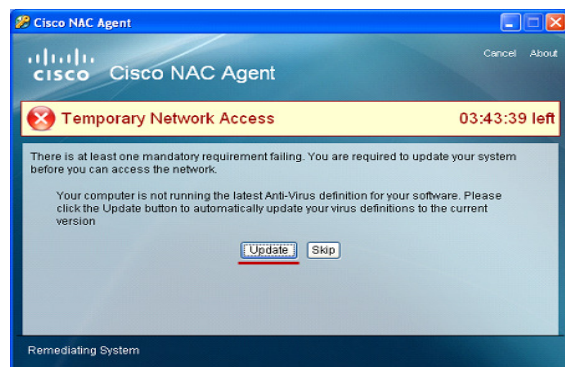
Login to Clean Access and complete the verification process.



Anti-Virus Definitions Out of Date

The Cisco NAC Agent will automatically update the antivirus software on the computer.

Click **Update**

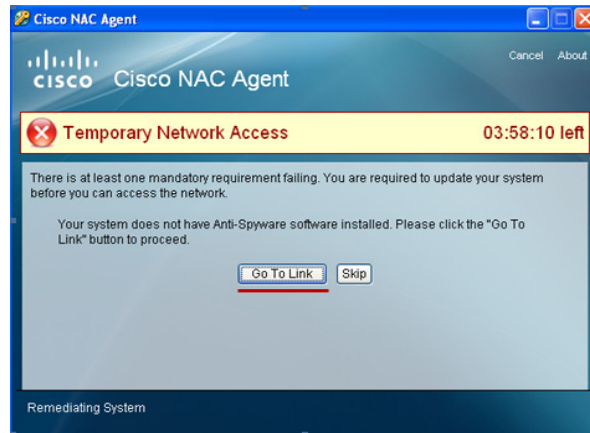


Anti-Spyware Not Installed

If your computer does not have a supported Anti-Spyware program, you will be prompted to install a free PVAMU copy of Anti-Spyware software.

Click **Go To Link**. You will be redirected to the ITS Antivirus Tools webpage.

(www.pvamu.edu/its/antivirustools)



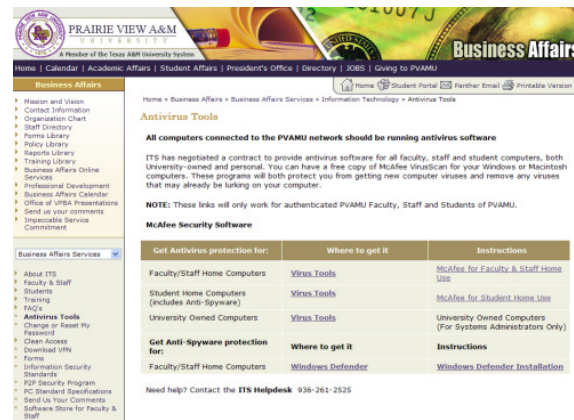
The **Antivirus Tools** webpage allows you to download McAfee Antivirus and Spyware software.

Students:

Click **McAfee for Student Home Use**
Follow the instructions to install McAfee Antivirus and Spyware software

Faculty:

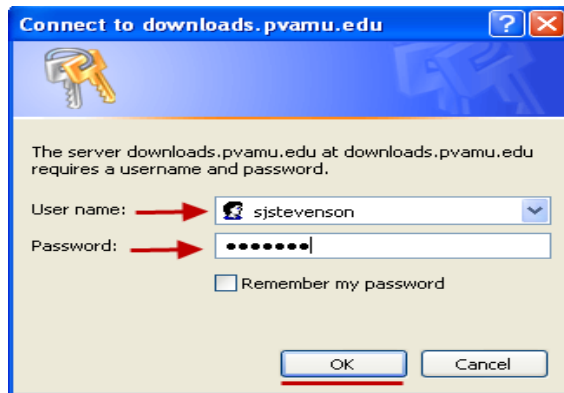
Click **Windows Defender Installation**
Follow the instructions to install Windows Defender Anti-Spyware software.



You will be asked to enter your PVAMU email **Username** and **Password**

Once the Antivirus software is installed
Click **Close**,

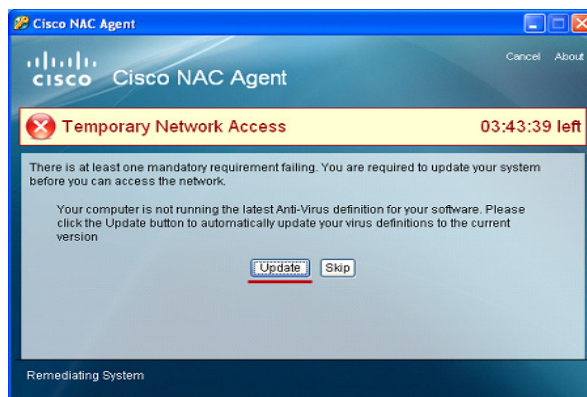
Login to the Clean Access and complete the verification process.



Anti-Spyware Definitions Out of Date

The Cisco NAC Agent will automatically update the antivirus software on the computer.

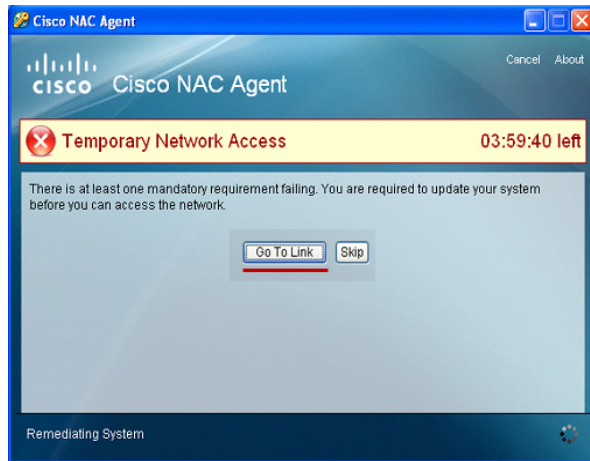
Click **Update**



Windows Updates

If you receive the following error message, you do not have Windows configured to automatically download updates. If automatic updates is enabled, but there are updates that must be downloaded,

Click **Go To Link**



The user is directed to the Windows Update website.

Once the Windows update are complete Click **Close**

Restart the computer

Login to Clean Access and complete the verification process.

