The following questionnaire contains a series of statements about the University’s construction project process, the user and Construction & Planning’s interaction. Please consider each statement and question carefully so that this survey accurately reflects your feelings and opinions. Survey information will be used by PVAMU, CPO to revise and re-design the process to meet the user and vendor needs as applicable to state, federal, TAMUS and PVAMU guidelines.

Project Name: ____________________________________________ No.: ____________________

1. Are you a...
   □ user-client
   □ user-other
   □ vendor-supervisor
   □ vendor-other
   □ other

2. Is this your first project with the Construction & Planning Office?
   □ yes
   □ no

3. What stage/stages of the process did you participate in?
   □ Program of Requirements
   □ design stage
   □ construction stage
   □ project close-out
   □ all of the above

4. From project initiation to construction; did you think the process was too long?
   □ yes, comments: ____________________________________________
   □ no
   □ not applicable to me

5. From actual construction - start-up to completion; did you think the process was too long?
   □ yes, comments: ____________________________________________
   □ no
   □ not applicable to me

6. From actual construction completion to project close-out; did you think the process was too long?
   □ yes, comments: ____________________________________________
   □ no
   □ not applicable to me

7. Were you invited to meetings?
   □ yes
   □ no
   □ not applicable to me
8. Did you attend? (mark all that applies)
   □ yes
   □ no
   □ sent representative

9. Were you updated on a regular basis?
   □ yes
   □ no, comments: _____________________________________________
   □ not applicable to me

10. If your answer was no to number 9, what do you consider as a regular?
    □ daily
    □ weekly
    □ bi-weekly
    □ monthly

11. If your answer was no to number 9, how do you prefer your updates?
    □ fax
    □ phone
    □ e-mail
    □ letter

12. How would you rate the project manager’s overall performance assign to your project?
    □ very good
    □ good
    □ adequate
    □ poor, comments: ____________________________________________

13. How would you rate Construction & Planning’s office assistance helping you when your project manager was unavailable?
    □ very good
    □ good
    □ adequate
    □ poor, comments: ____________________________________________

14. Did you receive payments and/or need information in a timely manner?
    □ yes
    □ no, comments: _____________________________________________
    □ sometimes
    □ no, not applicable to me

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Thank you for taking the time to fill out this survey

do not write below the line, office use only

Date given to applicant: _______________ Date returned: _______________
Distributed: _______________ _______________ _______________

If you do not want to give back the survey at this time, please send by inter-department mail or regular mail to:
Physical Plant Administration Building, Construction & Planning Office, P.O. Box 519, Anne Preston @ Reda Bland, Prairie View, Texas 77446. Thank you.