

**Reginald Holloway**  
P.O. Box 519; MS 2310  
Prairie View, Texas 77446  
(936) 261-9256 rlholloway@pvamu.edu  
Resume • Page 1



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## TECHNICAL PROFILE

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A proven systems professional with 10 years combined experience as a **database administrator** and **Information Systems manager** in the telecommunications and energy industries.

Databases:	Sybase, SQL Server, Oracle
Languages:	SQL, Unix Korn/C, KiXtart 95 NT, Patrol PSL, Powerbuilder
Operating Systems:	Unix, Windows NT
Other Software:	Sybase Replication Server, SQL Backtrack, Patrol, Autosys Erwin, DBArtisan, RapidSQL

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## EDUCATION / PROFESSIONAL DEVELOPMENT

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**B.S., Summa Cum Laude, Computer Science** Langston University, Langston OK  
**M.S., Computer Science** University of Southern California, Los Angeles CA  
**United Telecommunications Technical Fellow**  
**Sybase Certified ASE 12.5 Administrator**

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## SKILLS AND ACCOMPLISHMENTS

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### Database Administration

- Identified and implemented plan resolving a production performance problem related to cache management on network-sensitive Sybase data servers during initial week of hire.
- Successfully moved production Sybase data and replication servers between disparate locations as a result of a company acquisition.
- Successfully upgraded 13 legacy Sybase data servers and 1 replication server in a network-sensitive production environment.
- Developed interfaces using both replication server and Sybase's CIS to disseminate data between gas systems.
- Established automated monitoring of Sybase and Unix resources using BMC's Patrol, and developed email and pager event notification using Patrol's scripting language (PSL), Korn scripts and BindView's paging software.
- Developed a Powerbuilder 5.0 application for a helpdesk to check and/or terminate user processes on Sybase pre-ASE 12.x servers.

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Resume ▪ Page 2



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## SKILLS AND ACCOMPLISHMENTS

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### Leadership / Training

- Currently provide classroom instruction for the *Introduction to Computer Information Systems* and *Data Communications* courses.
- Currently provide “soft skills” awareness workshops to business students in the areas of time management and study skills.
- Co-recipient of *2007 Faculty Award for Student Engagement* presented by PVAMU College of Business
- Provided technical consultation and training to database and Unix administration personnel in the areas of Sybase, Patrol, and Autosys software usage.
- Served as facilitator on several process improvement teams.
- Provided “life skills” training to incarcerated teenagers.

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## PROFESSIONAL EXPERIENCE

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Instructor ▪ Prairie View University ▪ Prairie View, TX ▪ August 2003 – Present  
DBA Contractor ▪ Worldcom ▪ Tulsa, OK ▪ July 2000 – August 2001  
DBA Contractor ▪ Enogex ▪ Tulsa, OK ▪ February 2000 – June 2000  
DBA ▪ Transok/Enogex ▪ Tulsa, OK ▪ August 1996 – February 2000  
Info Technology Mgr ▪ Sprint Cellular ▪ Chicago, IL ▪ July 1994 – September 1995  
Info Resource Mgr ▪ Sprint/United Telephone ▪ Industrial Airport, KS ▪ October 1990 – July 1994