

Sutirtha Chatterjee, PhD.

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EDUCATION

- PhD.** 2008 **Washington State University, Pullman, WA.**
Major: Information Systems
Committee: Dr. Joseph S. Valacich (Chair), Dr. Mark A. Fuller,
Dr. Suprateek Sarker, and Dr. Craig D. Parks
Dissertation Title: Unethical Behavior using Information
Technology
- B.E.** 1998 **Jadavpur University, Calcutta, India**
Major: Computer Science and Engineering

PROFESSIONAL APPOINTMENTS

- 2009-current Assistant Professor of MIS, Prairie View A&M University
- 2008-2009 Assistant Professor of IT, Millikin University
- 2003-2008 PhD student and Graduate Assistant, Washington State University
- 1998-2003 Software Engineer/Senior Software Engineer, Wipro
Technologies, Bangalore, India

RESEARCH INTERESTS

1. Ethical Issues in Information Systems
 - a. Ethics in Knowledge Management
 - b. Ethics in IS leadership
 - c. Ethics in Technology-Mediated Collaboration
 - d. Ethics in Information Systems Development
 - e. Ethics in HCI/E-commerce interfaces
2. Electronic Markets
3. Mobile work and its extension to healthcare

TEACHING INTERESTS/EXPERIENCE

1. Database Management
2. Telecommunications
3. Systems Analysis and Design
4. IS Strategy
5. Programming (VB using Visual Studio .NET, JAVA)
6. Management of IS
7. IS Security

HONORS/AWARDS

- Accepted into the *International Conference on Information Systems* Junior Faculty Consortium, Phoenix, Arizona, 2009.
- Dean's Excellence Award (\$1500) for outstanding graduate student researcher within the entire College of Business, *Washington State University*, 2008
- *Decision Sciences Institute (DSI) Annual Meeting* Doctoral Consortium, 2007
- Graduate Student Travel Grant for travel to the *Hawaii Internal Conference on System Sciences*, Kona, HI, January 2007.
- Graduate Student Registration Grant for travel to *America's Conference on Information Systems*, Keystone, CO, August 2007
- Nomination for best paper, *European Conference of Information Systems*, Goteborg, Sweden, 2006.

RESEARCH

Peer Reviewed Journals

1. **Chatterjee, S.**, Sarker, S. and Fuller, M (2009). Ethical Development of Information Systems: A Baumanian Postmodernist Perspective. *Journal of the Association for Information Systems*, Volume 10, Issue 11, pp. 787-815.
2. **Chatterjee, S.**, Sarker, S. and Fuller, M (2009). A Deontological Approach to Designing Ethical Collaboration. *Journal of the Association for Information Systems*, Volume 10, Issue 3, pp. 138-169.
3. **Chatterjee, S.**, Chakraborty, S, Sarker, S., Sarker, S. and Lau, F (2009). Examining the success factors for mobile work in healthcare: A deductive study. *Decision Support Systems*, Volume 46, Issue 3, pp. 622-633.
4. Datta, P. and **Chatterjee, S.** (2008). The Economics and Psychology of Consumer Trust in Intermediaries in Electronic Markets: The EM-Trust Framework. *European Journal of Information Systems*, Volume 17, Issue 1, pp. 12-28.
5. **Chatterjee, S.** and Datta, P. (2008). Examining Inefficiencies and Consumer Uncertainty in E-Commerce. *Communications of the AIS*, Volume 22, Article 29, pp. 525-546.

Peer Reviewed Book Chapters

1. **Chatterjee, S. (2007).** Ethical Behavior in Technology Mediated Communication. In: Quigley, M, ed., *Encyclopedia of Information Ethics and Security*. Hershey, PA: Idea Group Reference.

Peer Reviewed Conferences (*=Presenter)

1. **Chatterjee, S.*** and Sarker, S. (2009). Unethical Behavior Using Information Technology. *Academy of Management Annual Meeting, Chicago, 2009*
2. **Chatterjee, S.*** and Valacich, J. (2009). A conceptual Model of Practitioner's Attitude toward Unethical IT Use. *America's Conference on Information Systems* (poster session), *San Francisco, 2009*
3. **Chatterjee, S. *** and Sarker, S. (2007). Revisiting "Collaboration" under Conditions of "Mobility". *Hawaii International Conference on System Sciences, 2007, Big Island, Hawaii.*
4. **Chatterjee, S. *** and Datta, P. (2006). Antecedents and Contingencies Affecting Uncertainty in Electronic Markets: An Empirical Study. *European Conference on Information Systems, Goteborg, Sweden, 2006. (Nominated for Best Paper)*
5. **Chatterjee, S. *** and Chakraborty, S. (2006). A Scientific Visualization Approach to Effective Website Design. *America's Conference on Information Systems, Acapulco, Mexico, 2006.*
6. **Chatterjee, S. *** (2005). A Model of Unethical Usage of Information Technology. *America's Conference on Information Systems, Omaha, NE, 2005.*

Workshops, Symposiums And Others

1. **Chatterjee, S., Fuller, M.A., and Sarker, S. (2007).** An Ethical Design Theory for ThinkLet-based Collaboration. *Hawaii International Conference on System Sciences (HICSS-40) Workshop on Collaboration Engineering, Big Island, January 2007. (Authors contributed equally and are listed in alphabetical order).*

Manuscripts under Review

1. Sarker, S., Sarker, S., **Chatterjee, S.**, and Valacich, J. Media Effects on Group Collaboration: An Empirical Examination in an Ethical Decision Making Context
 - Status: Under first round of review at *Decision Sciences*

2. **Chatterjee, S.** and Datta, P. Inefficiencies and Intermediation in Online Consumer Markets: An Empirical Study.
 - Status: Under second round of review at *Database for Advances in Information Systems*.

Others-Work In Progress Manuscripts To Be Submitted

(Note that some titles and authorship orders may change)

1. **Chatterjee, S.,** Sarker, S., and Valacich, J. Unethical Behavior Using Information Technology.
 - Status: Completed manuscript, to be submitted to *Information Systems Research*.
2. **Chatterjee S.,** and Sarker, S. A Theory of Work-Process Mobilizability.
 - Status: Completed manuscript, to be submitted to *Organization Science*.
3. **Chatterjee S.,** Sarker, S. and Sarker, S. Furthering Knowledge Management Research through Ethical Considerations.
 - Status: Completed manuscript, to be submitted to *MIS Quarterly*
4. Chatterjee, S., **Chatterjee, S.,** and Datta, P. The role of Organizational Virtues.
 - Status: Completed manuscript, to be submitted to *Organization Science*
5. **Chatterjee S.,** Sarker, S. The need for virtues of IS leaders.
 - Status: Completed manuscript, to be submitted to *Academy of Management Review*
6. Merhout, J., **Chatterjee, S.,** Sarker, S., and Lee, A.S. A Case Study of the Electronic Market Hypothesis in the U.S. Home Mortgage Industry.
 - Status: Preparing for submission to the *European Journal of Information Systems*.
7. **Chatterjee, S.** and Valacich, J. Unethical Use of Information Technology: A Theoretical Model and Empirical Test.
 - Status: Completed manuscript, preparing for submission to the *European Journal of Information Systems*.

TEACHING

Sample Teaching Evaluations

Database Management	3.82/4.00
Systems Analysis and Design	3.88/4.00
Introduction to Business Programming (VB, Using Visual Studio .NET)	3.63/4.00
Internet Business Programming (JAVA)	3.35/4.00
Telecommunications	4.63/5.00

Sample of positive feedback received from the students

- “This is by far the best instructor I have had in any course at WSU, and there are many very good instructors, but Sutirtha surpasses any expectations. He is fair, consistent and absolutely available to his class...I just really can’t say enough good things about him.”
- “This is the 2nd class I have received from this instructor and he is excellent-always available to the students and responds quickly.”
- “Thank you for the instructor’s effort and accessibility to make the class less stressful.”
- “Great class, great teacher.”
- “Excellent combination of a communicative teacher and an informative text.”
- “Works well with students and responds to students’ concerns and questions quickly.”
- “Enthusiastic Instructor.”
- “I believe Professor Chatterjee will become very successful in his line of work. He was a great professor.”

INFORMATION TECHNOLOGY WORK EXPERIENCE

WIPRO Technologies, India (1998-2003)

I have 5 years of experience as a software engineer/senior software engineer in WIPRO Technologies, one of the foremost leaders in the software industry in India and a global services provider delivering technology-driven business solutions for clients worldwide. WIPRO is the World's first CMMI Level 5 certified software services company and the first outside USA to receive the IEEE Software Process Award. It has been rated “the No.1 provider of integrated business, technology and process solutions on a global delivery platform.”

(Sources: <http://www.wipro.com>, <http://www.wipro.com/aboutus/howeare.htm>)

My experience includes software development, systems analysis and support (including on a 24X7 basis), enhancements and bug fixes, software building and testing, system maintenance, project management, quality control, project work allocation and monitoring, and client interaction. I have worked for clients such as JP Morgan, Putnam Investments, and Nortel. I have worked both onsite (in Boston, USA for about two years) and offshore (in Bangalore, India).

Work experience summary

Programming Languages	C/C++
Development/Productivity Tools	Unix Shell Scripts
Databases	Oracle
Tools/Technologies	Orbix (an implementation of CORBA), PVCS, Rogue Wave Technologies, SQR (a reporting software based on SQL), Autosys jobs
Environment	Solaris 2.8, Solaris 2.6, HP-UX 10.20, SunOS, Windows NT 4.0, Microsoft Developer Studio for VC++ 6.0.
Roles	Programmer, Project Engineer, Analyst, Project Manager, Technical Lead, Quality Coordinator, Change Request (CR) prime.
Functional Areas	Finance, Telecom

LANGUAGES KNOWN

English (I am fluent in English as it has always been my first language and also my medium of instruction since elementary school), Bengali (Mother Tongue), Hindi

SERVICE

Institutional Service

- Student Advising
- Modifying the IT major (e.g. curriculum changes)
- Student recruitment initiatives for the IT major
- Continuing industry partnerships with the IT program
- Recruitment of Honors Students
- Promotion of University and the IT Program

Professional Service

- Reviewer, *MIS Quarterly*.
- Reviewer, *Information Systems Journal*
- Reviewer, *Communications of the AIS*.
- Reviewer, *Database for Advances in Information Systems*.
- Reviewer, *International Conference on Information Systems*, 2009, 2008, 2007, 2006
- Reviewer, Human Computer Interaction and Knowledge Management Systems Tracks, *Hawaii International Conference on System Sciences*, 2008, 2007, 2006
- Reviewer, *America's Conference on Information Systems*, 2009, 2007, 2006
- Reviewer, *Midwest DSI Annual Conference*, 2009
- Volunteer, *International Conference on Information Systems*, 2003.
- Member, *Association for Information Systems (AIS)*