



PRAIRIE VIEW A&M UNIVERSITY

A Member of the Texas A&M University System

June 3, 2009

OFFICE OF BUSINESS AFFAIRS MEMORANDUM No. FY09-87

Distributed via Campus Email

TO: Students, Faculty, and Staff

FROM: Mary Lee Hodge
Vice President for Business Affairs

RE: University-wide Phishing Scam Alert

The Information Security office is issuing a campus wide warning due to a rash of scam email messages targeting Prairie View A&M University e-mail users. The e-mails indicate that your Outlook Web access account is about to expire.

The Information Security Office is warning students, faculty and staff members to avoid the phishing scam designed to retrieve users' personal information. **There is no office or organization on campus that will send you an email asking you for your password or alternate email address.**

The email bears the heading "Your Account Expired in #Day(s)" and appears as follows:

From: Webmail Outlook Web Access [mailto:webmailoutlookwebaccess@gmail.com]
Sent: Wednesday, June 03, 2009 3:17 AM
Subject: Your Account Expires In 4Day(s)

Dear University of the Outlook Web Access User

Thank you for subscribing to Outlook Web Access Internet. As part of our continuous effort in providing a higher level of service, we are pleased to inform you that we have upgrade your e-mail account and you will have to reactivate your account. To complete your account activation with us, you must reply to this email Immediately and enter your account details as requested below.

First Name:
Last Name:
Vikingland\user name:
Password:
Retype Password:
Phone number:

Details should be sent to our System Administrator to his email below:

www.pvamu.edu

Office of Business Affairs
P.O. Box 519; MS 1300 Prairie View, Texas 77446
Phone (936) 261-2150 Fax (936) 261-2159

System Administrator

E-mail: supportadminteam@info.lt

NOTE: You will be send an account activation code to the Email ID you provide in the next seven (7) Working days for security reasons. It is also pertinent, you understand that our primary concern is for our customers, and for the security of their files and data.

Your account can also be verified using the Outlook Web Access link:

Thank you for using Outlook Web Access

Provided by the Technology Service.

The e-mails began appearing in Prairie View A&M University in-boxes on Wednesday, June 3, 2009.

The Information Security Office warns all faculty, staff, and student e-mail users who had been asked to reveal their password to send a message to cmmolloy@pvamu.edu or call 936/261-9351.

If you have responded to the email, then you should immediately change your password by logging onto <https://mypassword.pvamu.edu/>. If your account is blocked or you need further assistance you can contact the University HelpDesk at 936/261-2525 or 1-877-241-1742.

There are two ways in which PVAMU alerts you that your password is about to expire. 1) When you log-in to the PV domain on your desktop or laptop a message will pop-up that your password will expire in ## days. 2) An email message reminder is sent advising you log onto <https://mypassword.pvamu.edu/> to change your password.

Additional information about how to protect yourself from a phishing scam is available through the Federal Trade Commission at <http://www.onguardonline.gov/topics/phishing.aspx>

MLH:cpc

xc: Dr. George C. Wright