



PRAIRIE VIEW A&M UNIVERSITY

A Member of the Texas A&M University System

August 3, 2009

OFFICE OF BUSINESS AFFAIRS MEMORANDUM No. FY09-109

Distributed via Campus Email

To: Faculty, Staff, and Students

From: Mary Lee Hodge
Vice President for Business Affairs

Re: **University-wide Phishing Scam Alert**


The Information Security Office is issuing a campus wide warning due to a rash of scam email messages targeting Prairie View A&M University e-mail users. The e-mail indicates that the PVAMU Information Technology Services department will be performing maintenance tomorrow and wants to validate your email username and password

The Information Security Office is warning students, faculty and staff members to avoid the phishing scam designed to retrieve users' personal information. **There is no office or organization on campus that will send you an email asking you for your username and/or password.**

The email bears the heading "Urgent Email Validating Please Confirm:"


The e-mails began appearing in Prairie View A&M University inboxes on Monday, August 3, 2009.


How can you tell it is a phishing scam?

From: Alejandro Agbay [mailto:Alejandro.Agbay@sjsu.edu]  1
Sent: Monday, August 03, 2009 1:51 PM
Subject: Urgent Email Validating Please Confirm

Please conserve: Think before you print this e-mail.

So as to avoid given out the wrong last log DATA

The PRAIRIE VIEW A&M UNIVERSITY Information Technology department will be performing maintenance on the e-mail system starting Tuesday, August 4th starting at 8:00 a.m. and be completed by Thursday. It may cause some temporary outages but all mailbox information will be retained.  3

You are requested to forward your last login Informations (User Name) (Password) to support117@mail2webmaster.com  2

Thank you
PRAIRIE VIEW A&M UNIVERSITY
Information Technology Services Department

1. Note the sender email address is Alejandro Agbay@sjsu.edu
2. Note the response address is different than sender address and is not a PVAMU email address.
3. Note that maintenance outages are announced through Campus Announcements and are normally done after business hours.
4. **There is no office or organization on campus that will send you an email asking you for your username and/or password.**

If you have responded to the email, then you should immediately change your password by logging onto <https://mypassword.pvamu.edu/>. If your account is blocked or you need further assistance you can contact the University Help Desk at 936/261-2525 or 1-877-241-1742.

Additional information about how to protect yourself from a phishing scam is available through the Federal Trade Commission at <http://www.onguardonline.gov/topics/phishing.aspx>.

xc: Dr. George Wright
Ms. Christa Molloy
Mr. Luis-Pablo Grijalva