



# PRAIRIE VIEW A&M UNIVERSITY

A Member of the Texas A&M University System

November 20, 2006

OFFICE OF BUSINESS AFFAIRS MEMORANDUM No. FY07-22  
Delivered via Campus Email

TO: All Faculty and Staff  
FROM: Mary Lee Hodge, Vice President for Business Affairs  
RE: New Long-Term Care Insurance Plan

The Texas A&M University System is pleased to announce and offer a NEW Long-Term Care Insurance Plan offered through John Hancock, which will become effective January 1, 2007. This insurance provides benefits for extended care resulting from long-term, chronic illnesses or injuries that Medicare and The Texas A&M University System's health care plans are not designed to cover. This plan is available to eligible, actively-at-work employees and their eligible family members. The program offers coverage that will provide benefits for certain long-term care expenses, including care in your home or in a qualified adult day care center, alternate care facility, or nursing home. Although it is something that none of us like to think about, a disabling accident or other type of tragedy could occur at any time in our lives.

If you currently have coverage under the CNA plan, you can keep your current coverage or replace it with coverage under the new A&M System plan through John Hancock Life Insurance Company. You should have already received a packet outlining your options and costs including **a form you must complete and return in order to move to the John Hancock plan**. The John Hancock plan is the only plan that will be payroll deducted. If you stay with CNA, you will be billed directly or you may set up a bank draft. Currently covered family members should have received their own packages.

If you are interested in changing to the John Hancock plan, you are offered guaranteed acceptance. If you are **not** currently covered but are an eligible, actively-at-work employee, you do not have to provide evidence of good health if you enroll by December 22, 2006.

The choice is yours to make during a **special enrollment period November 6 – December 22, 2006**. A John Hancock long-term care representative will be on campus, Tuesday, December 5, 2006. The session is scheduled for 9:00 a.m.-11:00 a.m., Room 108, John B. Coleman Library. If you are not able to attend the first session, the Office of Human Resources will conduct a session Thursday, December 7, 2006, 9:00 a.m.-11:00 a.m., Room 108, John B. Coleman Library.

If you have questions, you may contact the John Hancock Customer Service Center at 1-800-498-9100, Monday through Friday from 7:30 a.m. to 5:30 p.m.(Central Time) . You may also:

1. Visit the A&M System Long-Term Care web site at <http://tamus.jhancock.com> (**username:** tamus; **password:** mybenefit).

2. Attend a webinar:

Tuesday, November 28 2:00 pm Central time

Thursday, November 30 10:00 am Central time

Tuesday, December 12 11:00 am Central time

Thursday, December 14 2:00 pm Central time

To attend, call 1-866-244-4498 shortly before the start time. To follow the presentation online, visit the web site listed above and follow the links provided. You can also download a prerecorded copy of the presentation from the web site. From the homepage, click on "Webinar Information".

3. Contact Ms. Becky Standlee, Office of Human Resources, 936-261-1727 or [rlstandlee@pvamu.edu](mailto:rlstandlee@pvamu.edu)